

FIG. 1

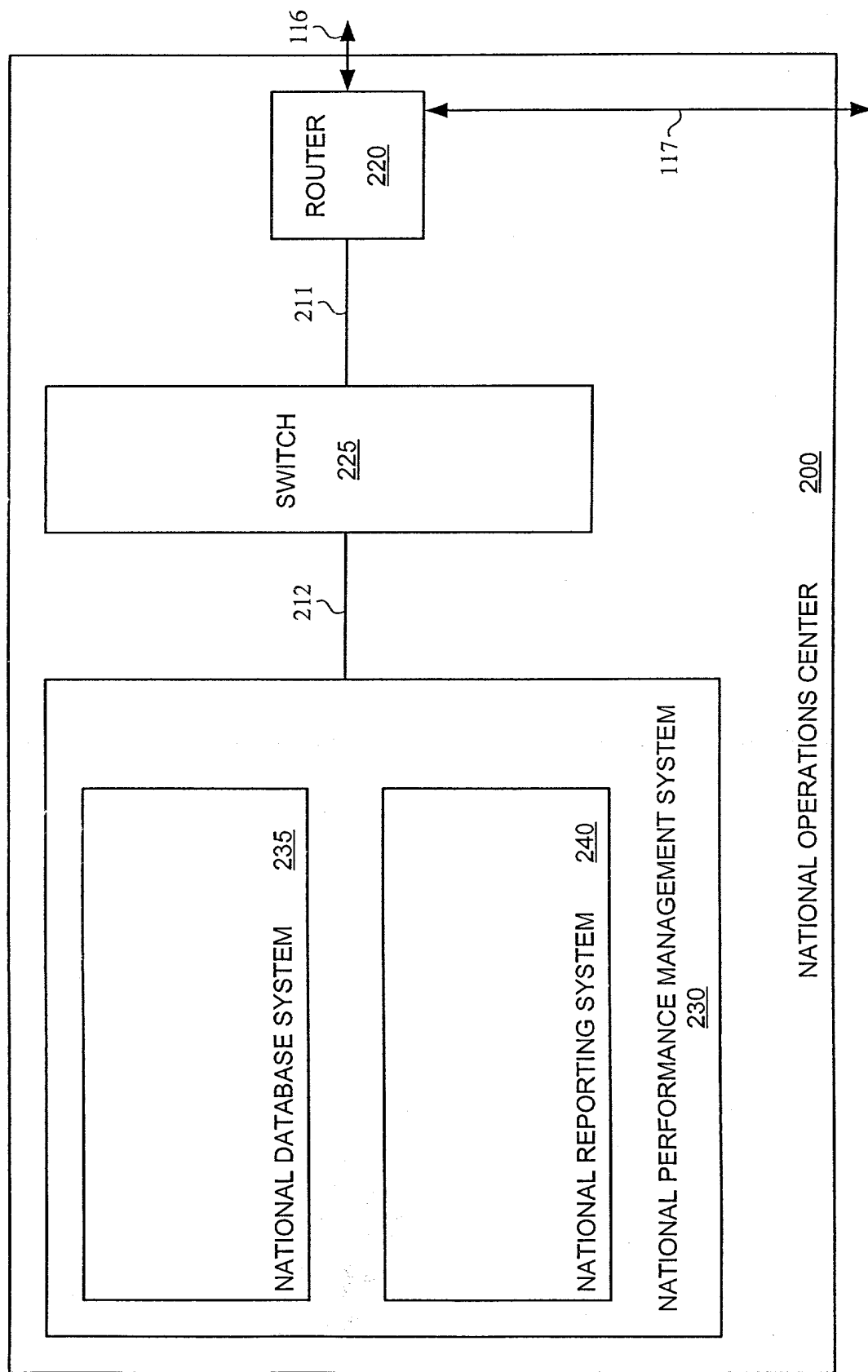


FIG. 2

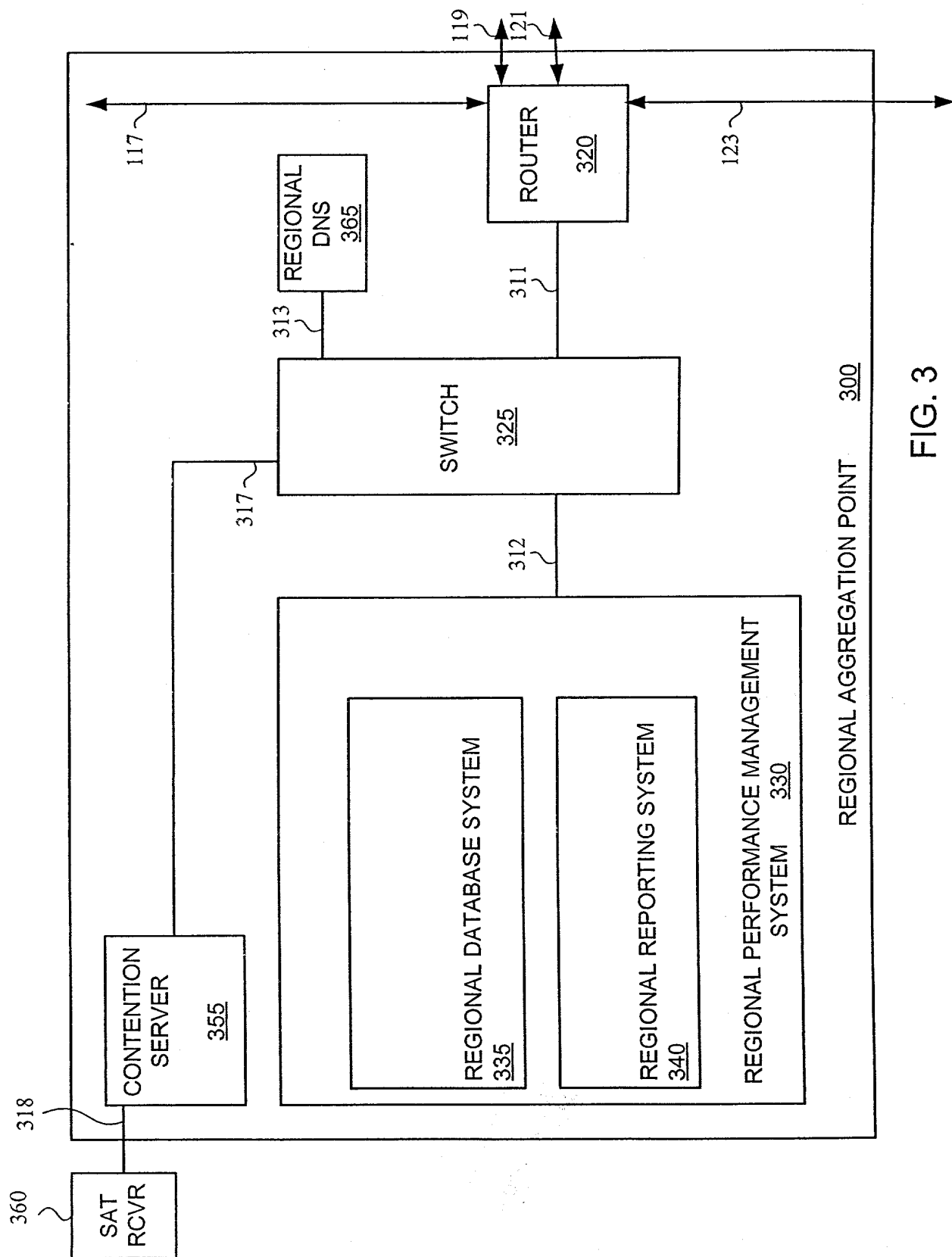


FIG. 3

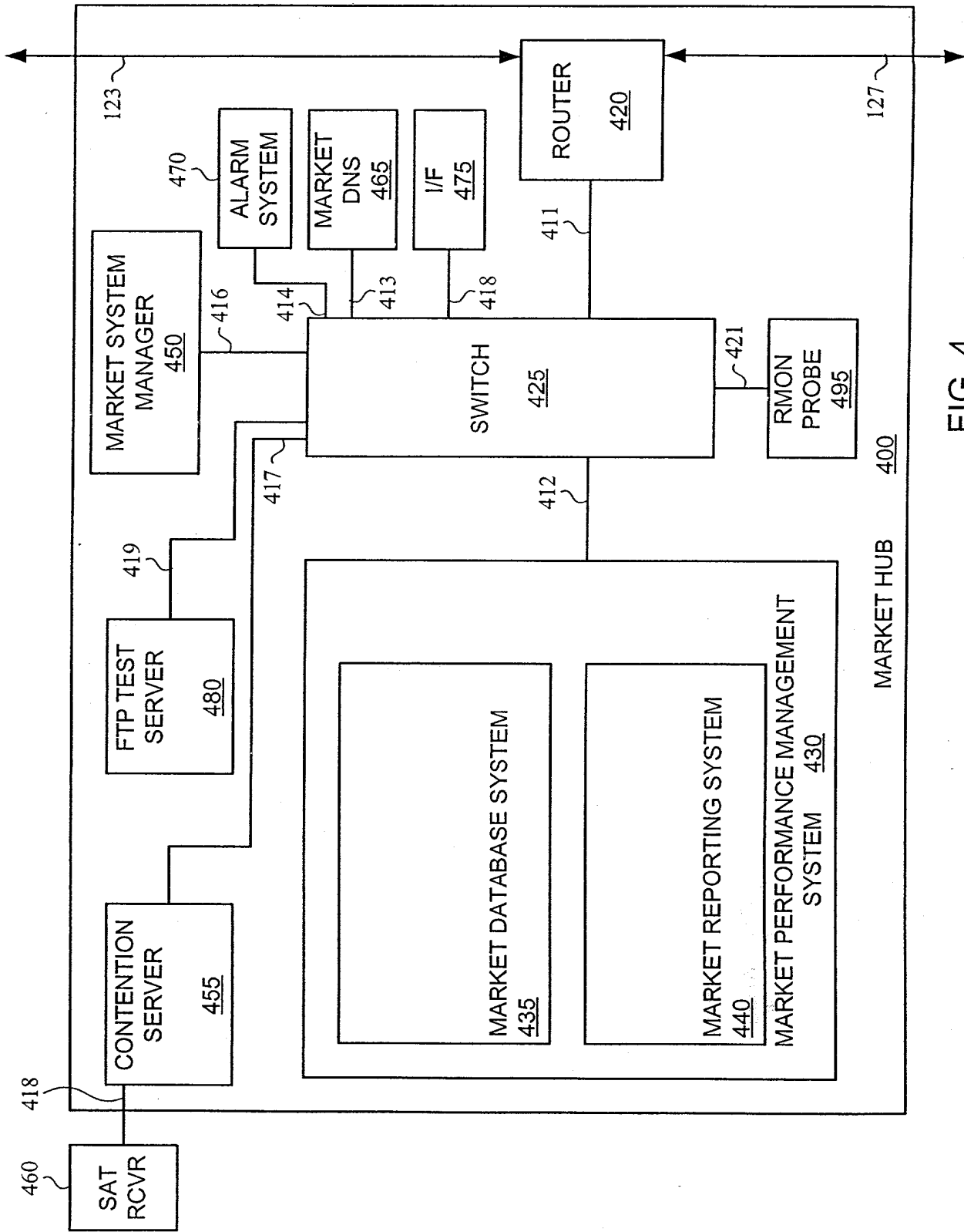
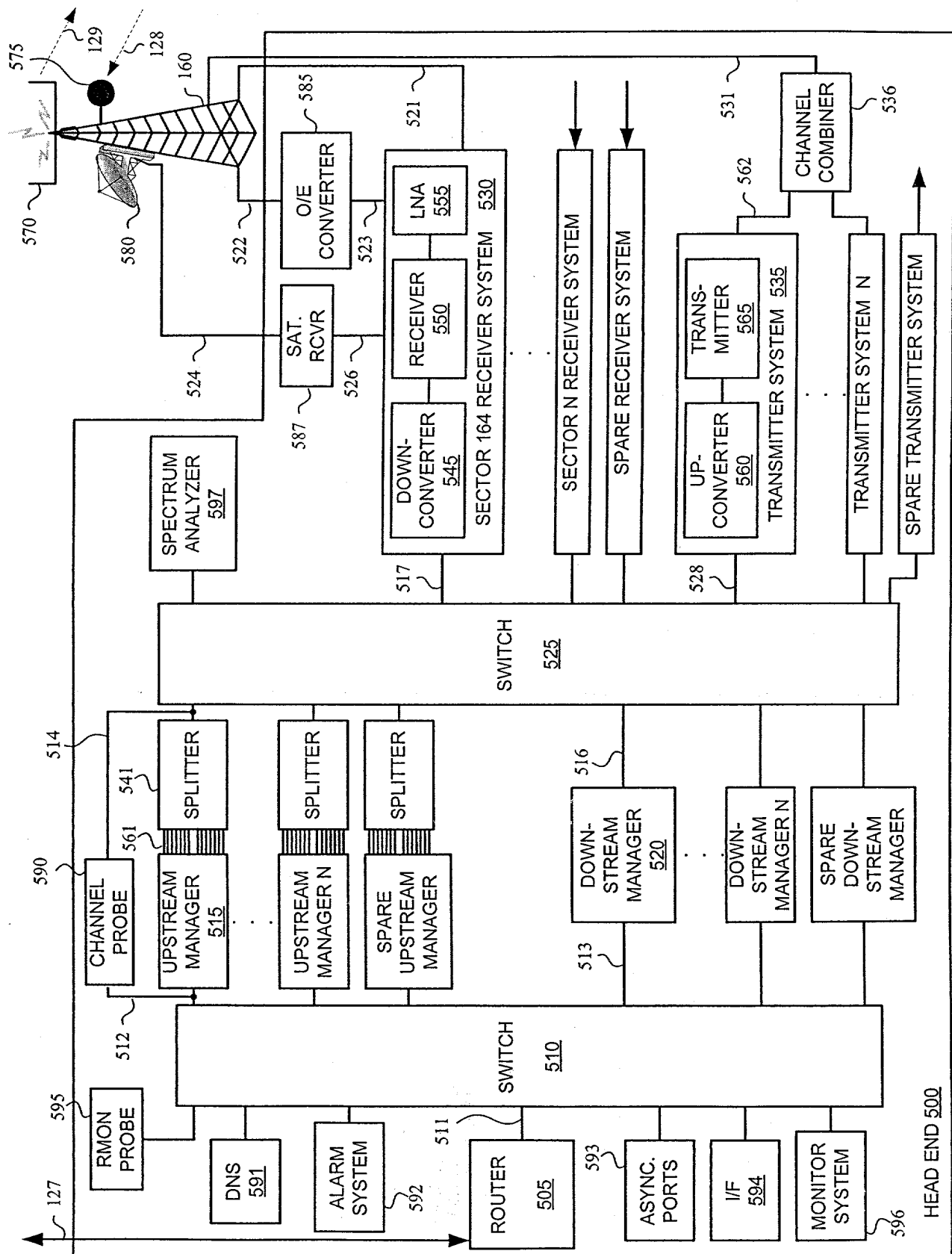
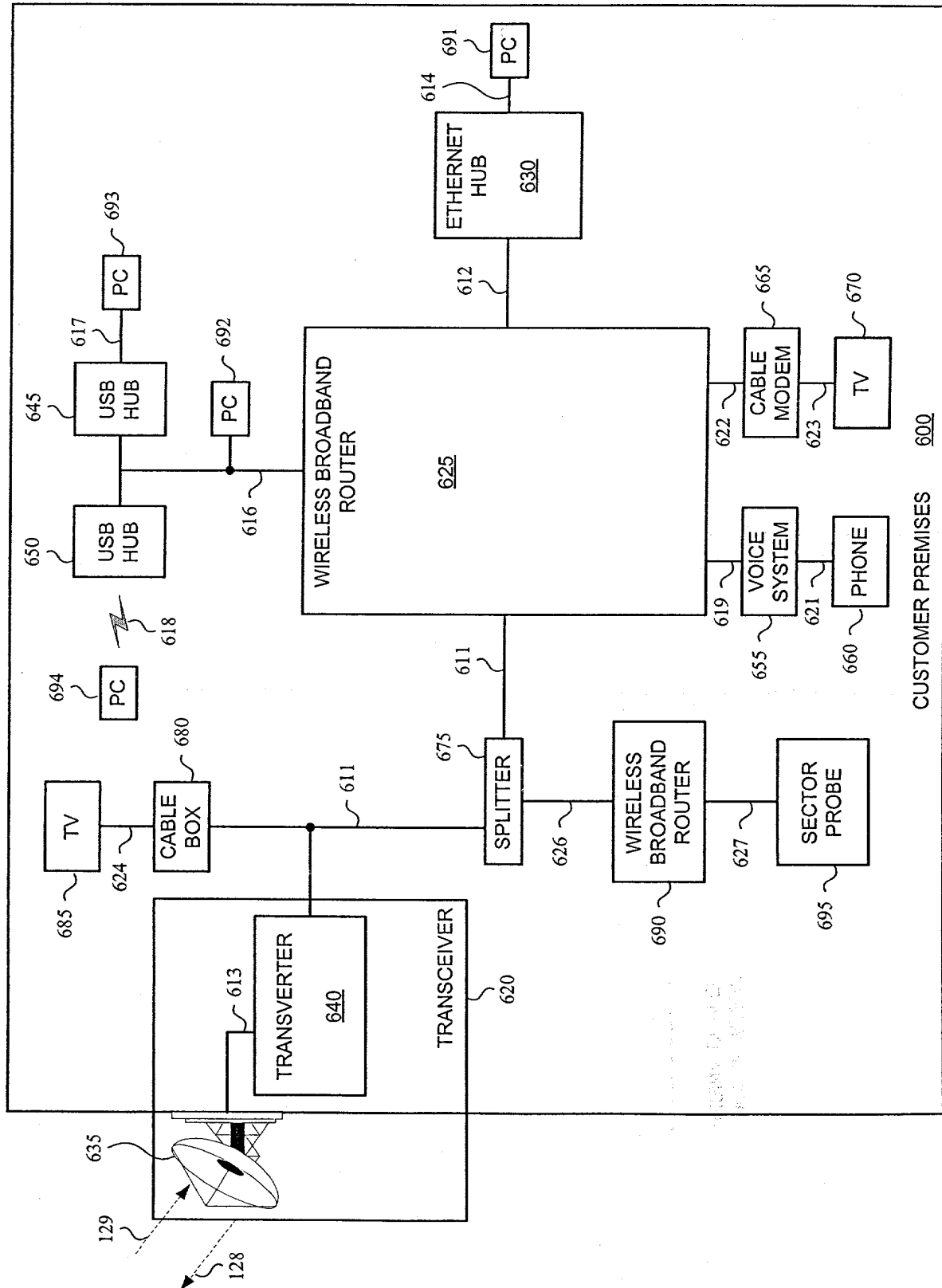


FIG. 4

FIG. 5





E/G. 6

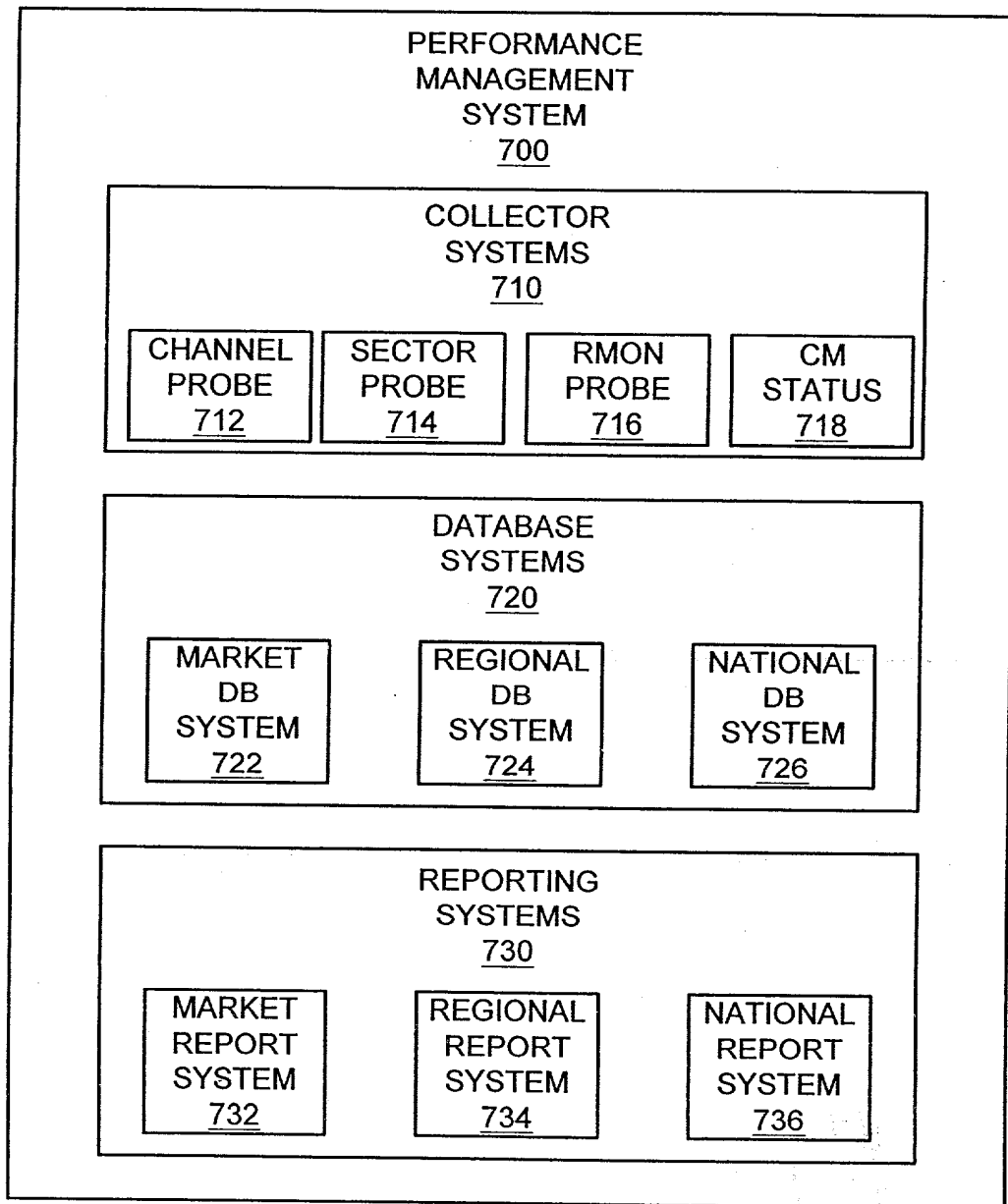


FIG. 7

Small text block, likely a header or reference, containing technical specifications or a table of contents.

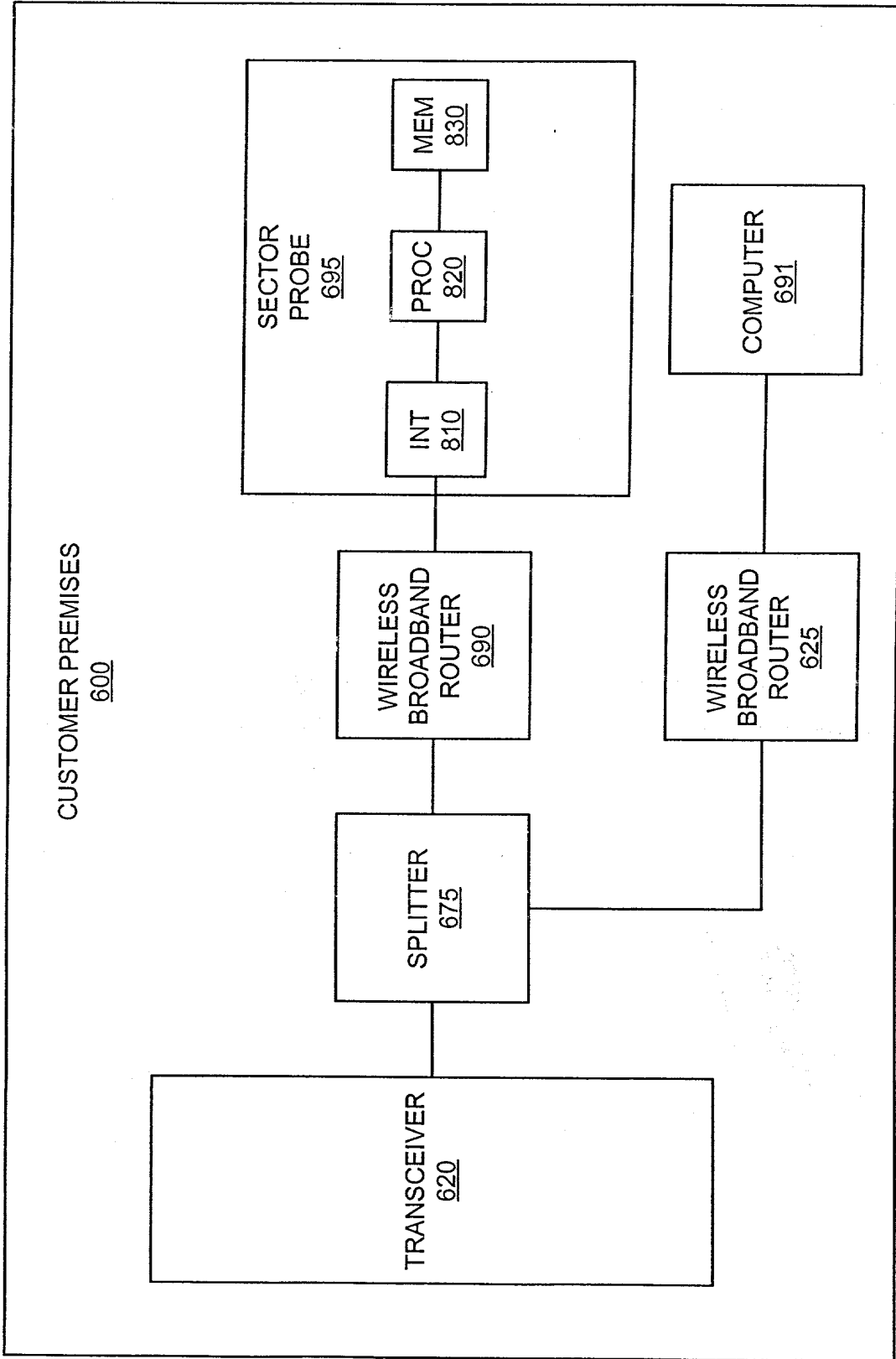


FIG. 8

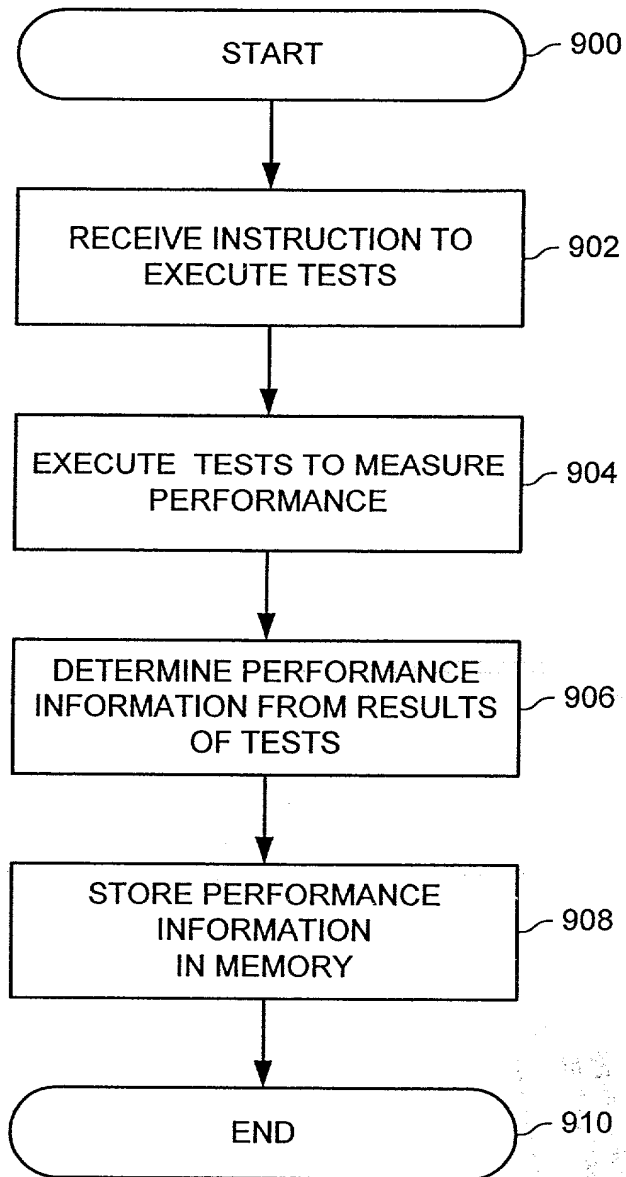


FIG. 9

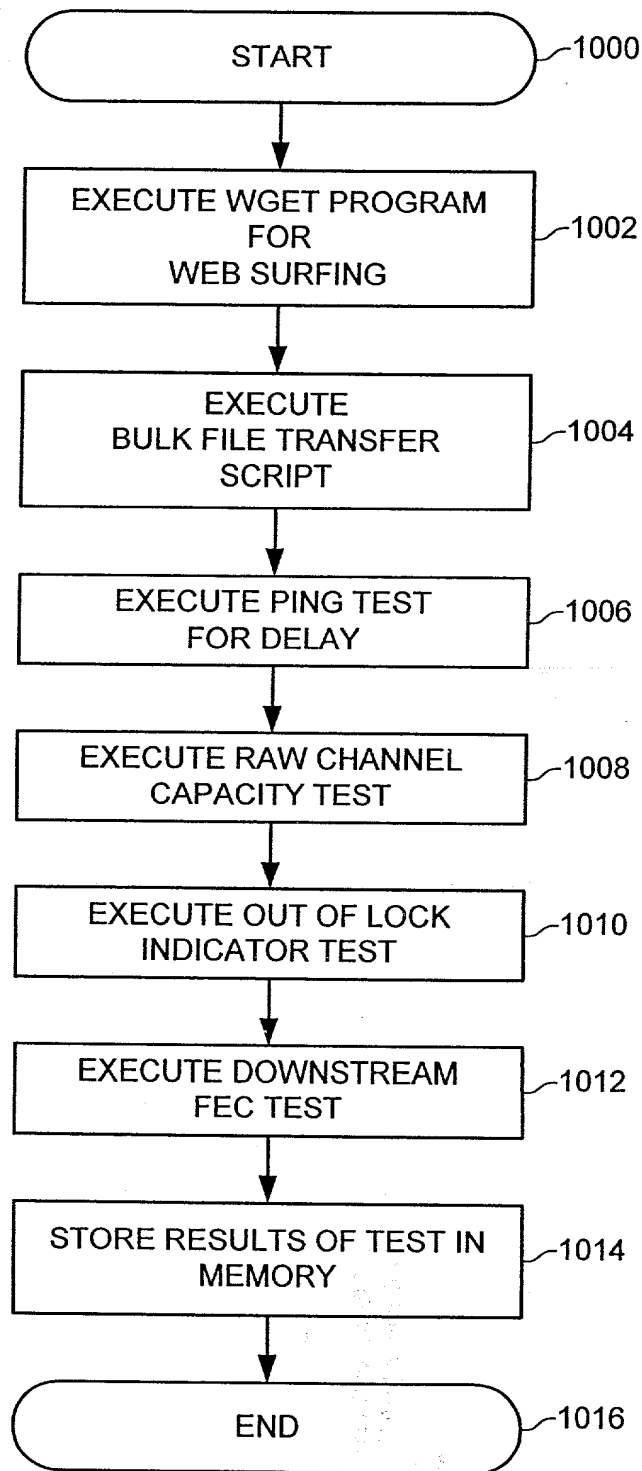


FIG. 10

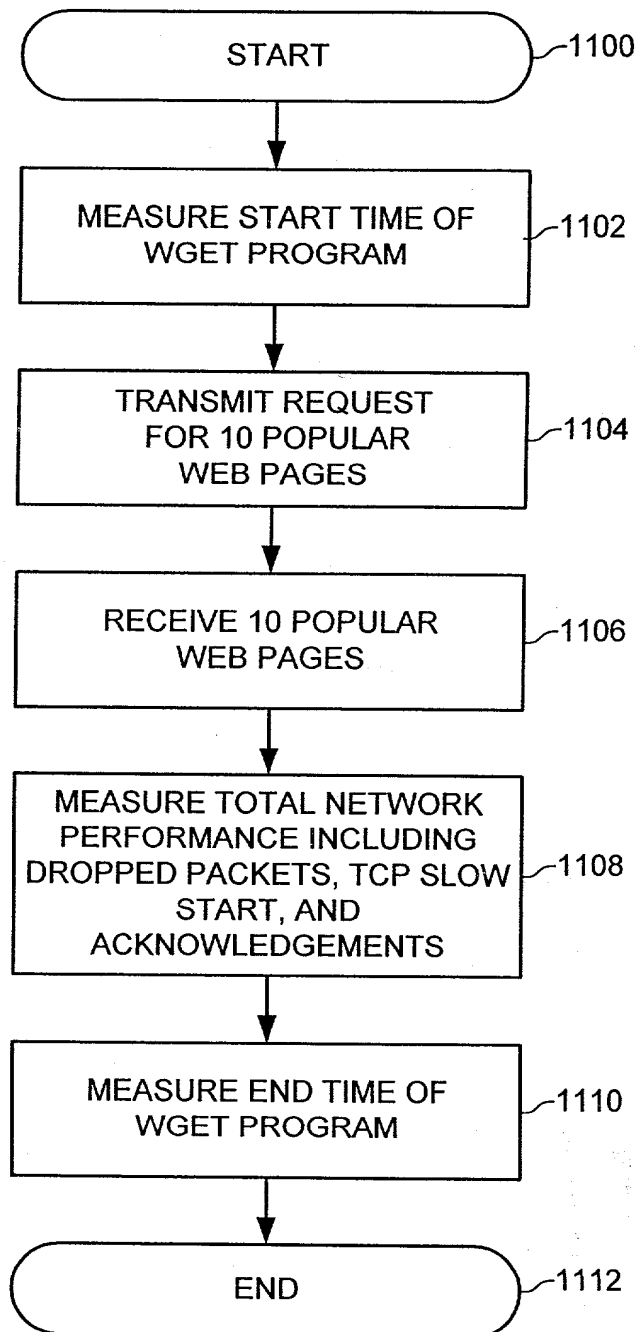


FIG. 11

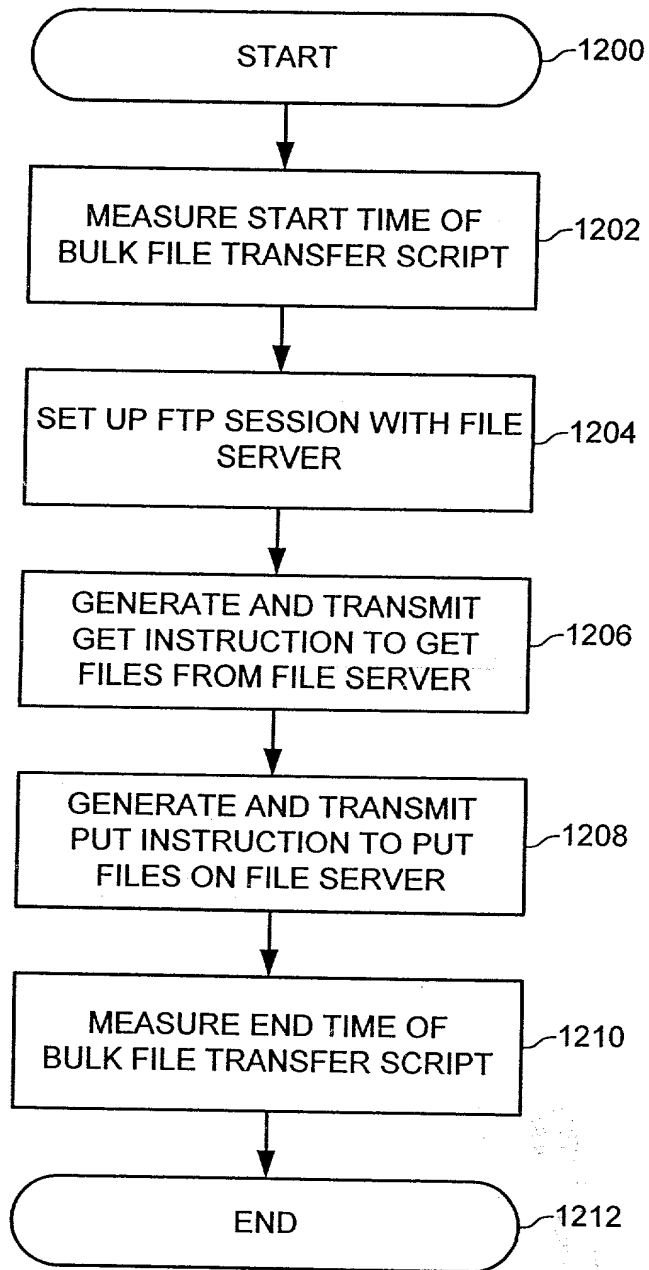


FIG. 12

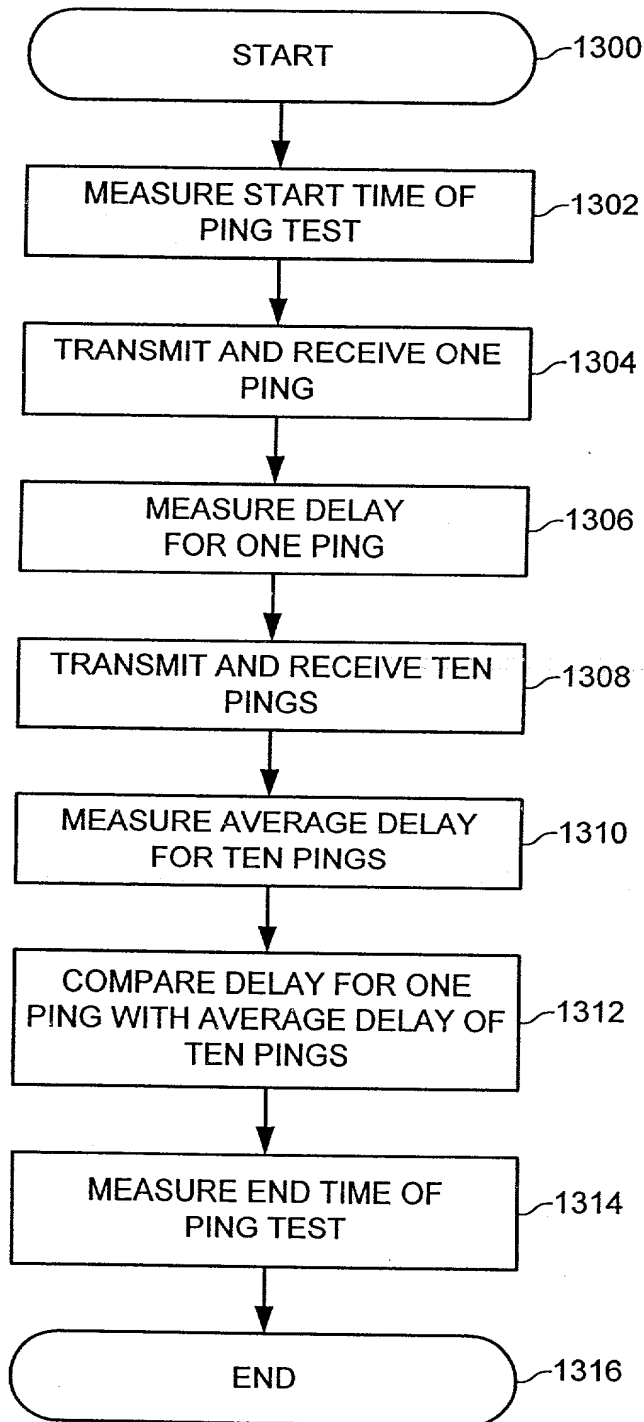


FIG. 13

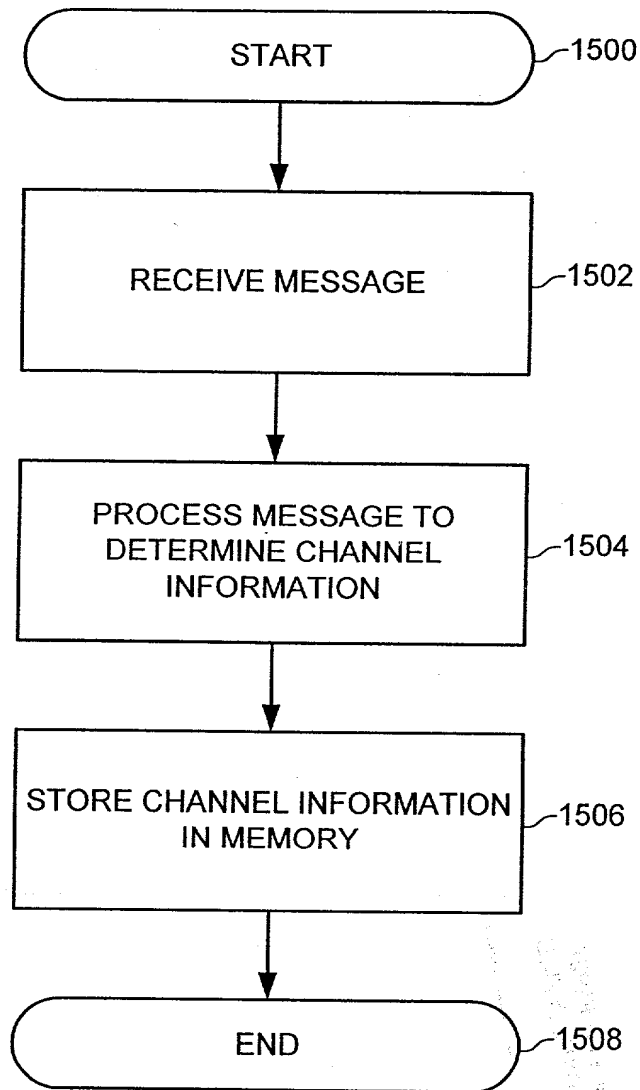


FIG. 15

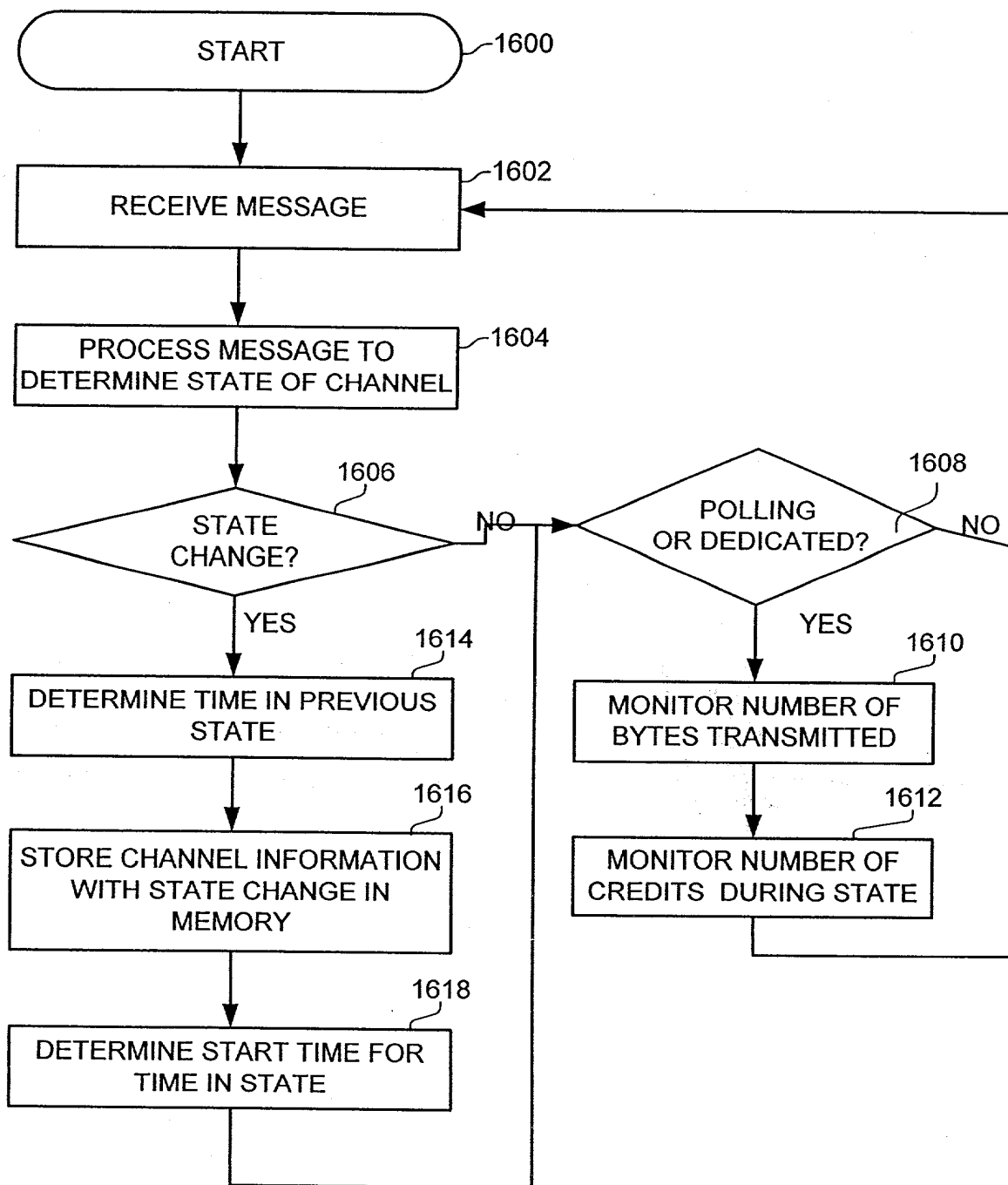


FIG. 16

FIG. 17 is a block diagram of a market hub system 400. The market hub system 400 includes a market performance management system 430, a customer management database system 1710, and three customer premises units. The market performance management system 430 includes a sector probe management system 1700 and a market database system 435. The three customer premises units are labeled 1720, 600, and 1730, each containing a sector probe (1725, 695, and 1735 respectively).

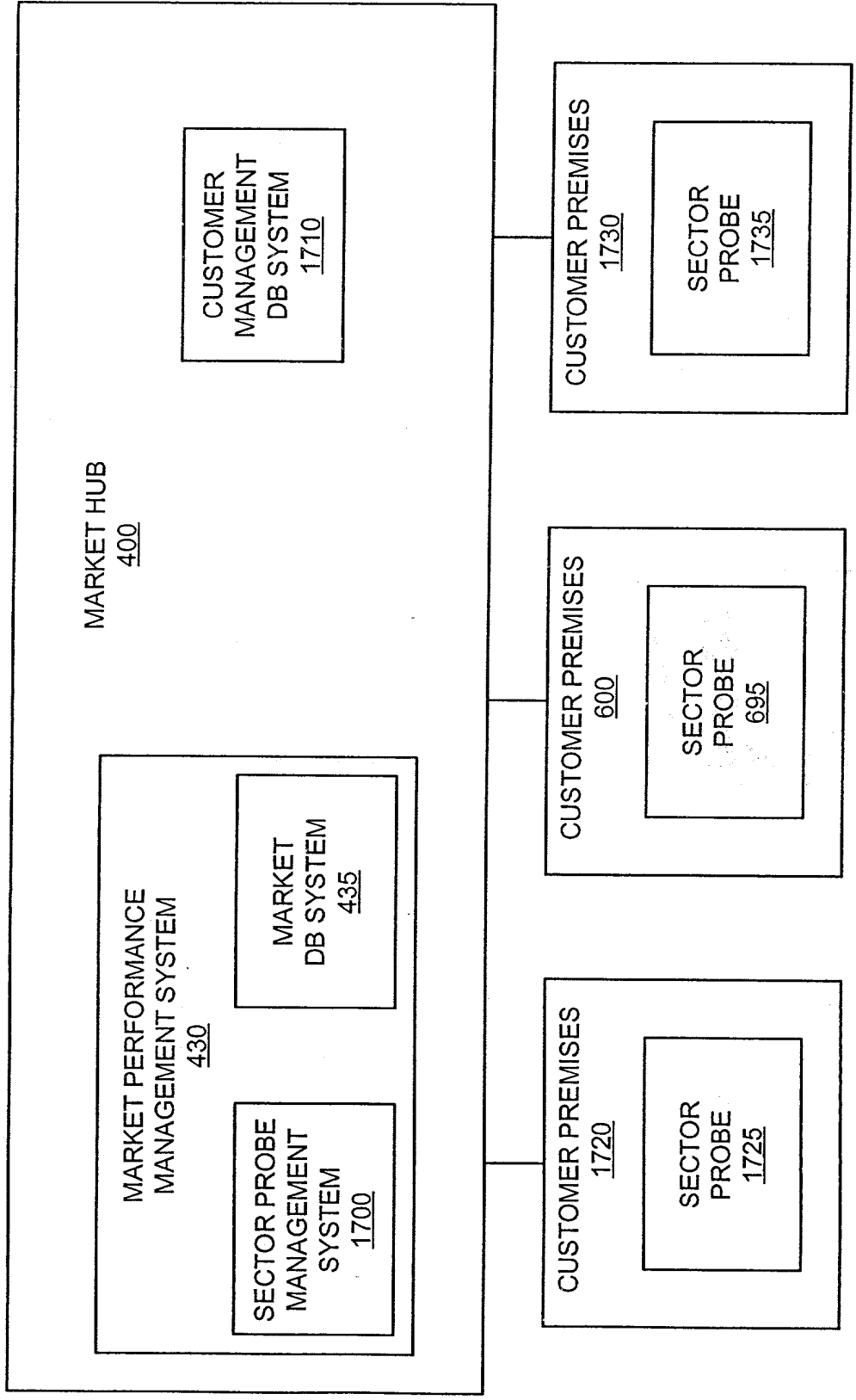


FIG. 17

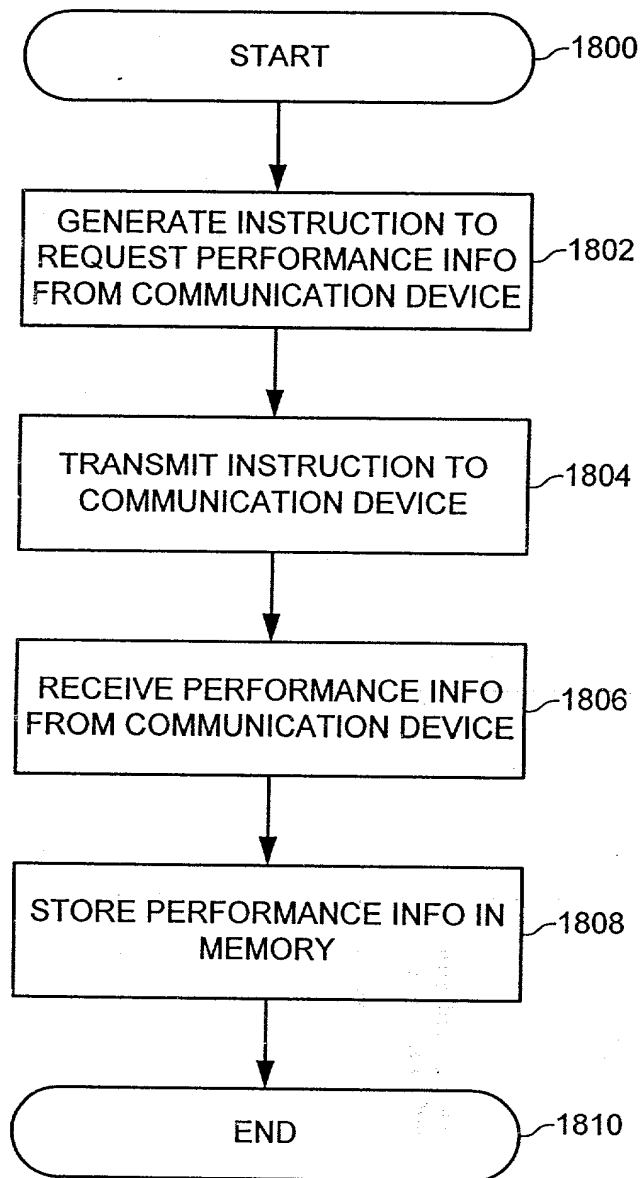


FIG. 18

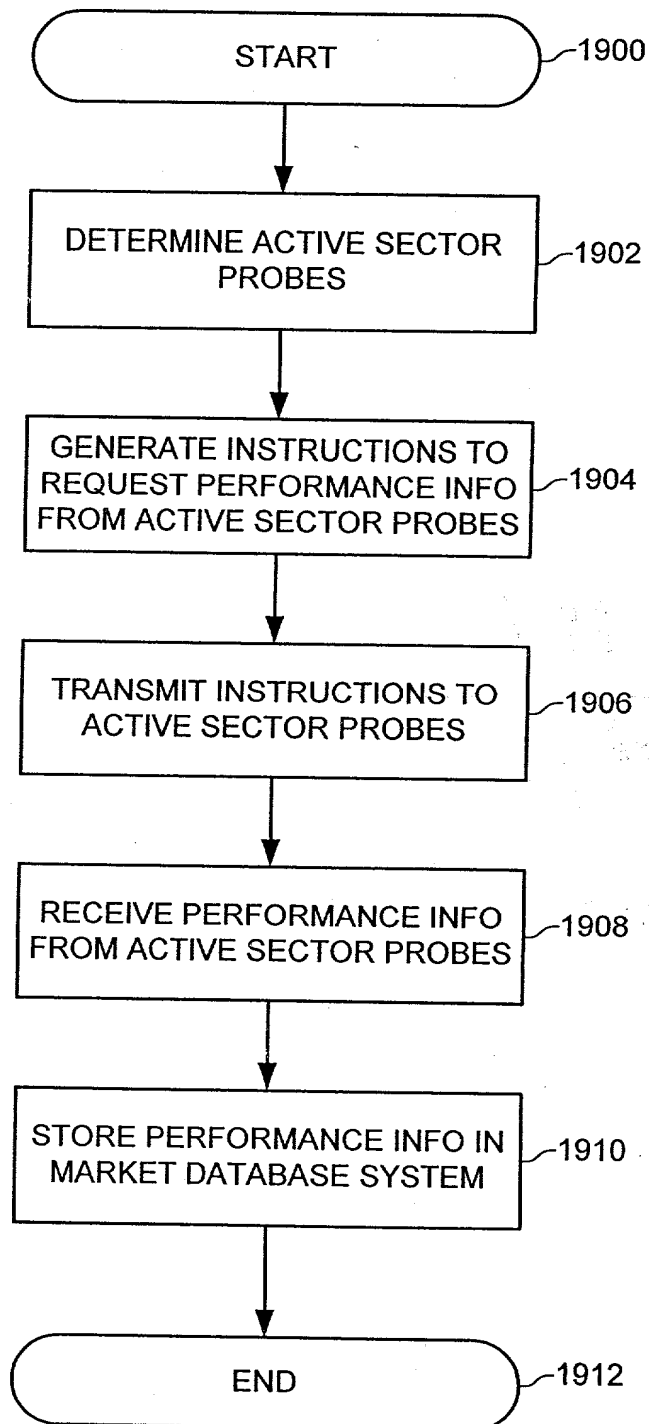


FIG. 19

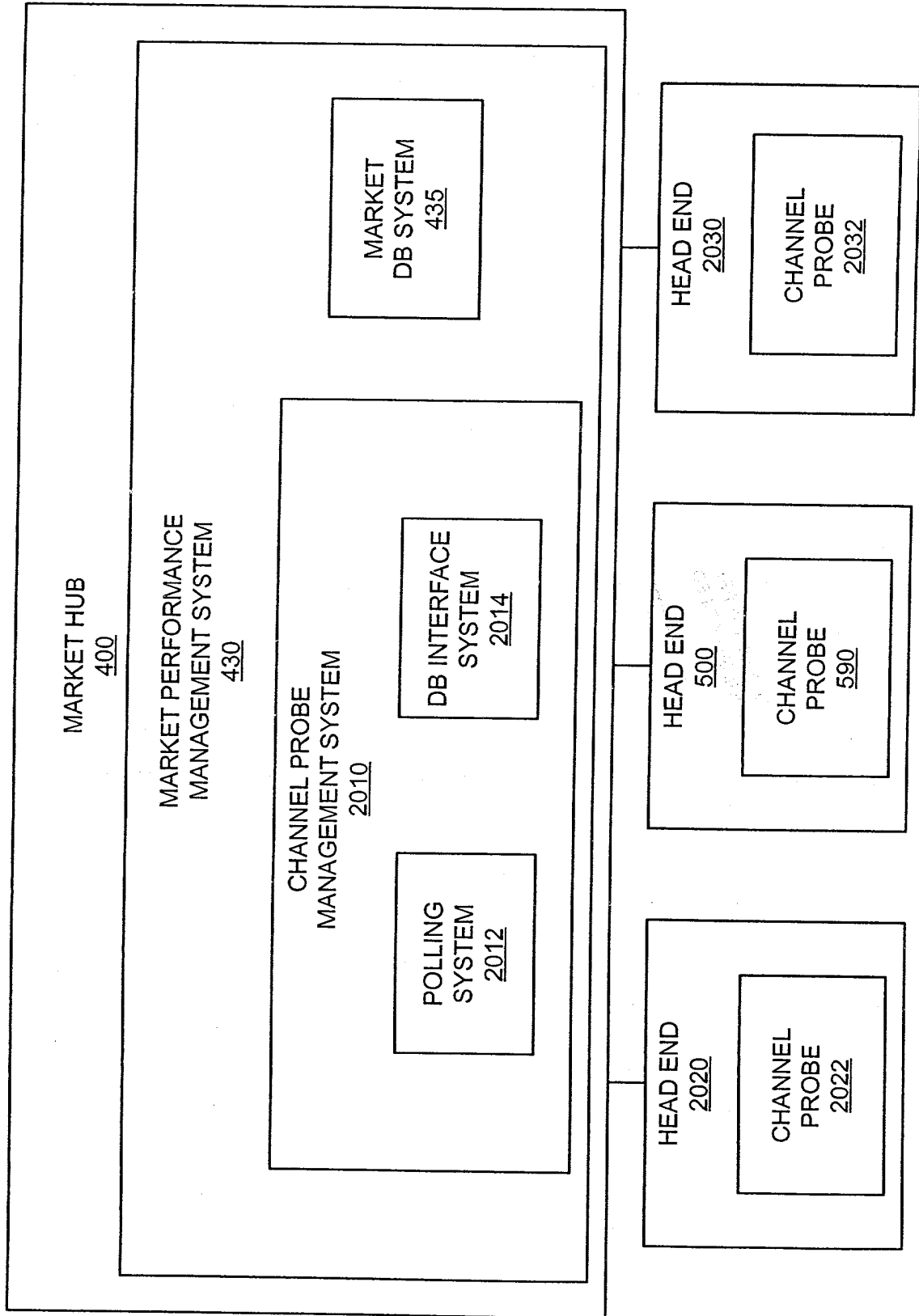


FIG. 20

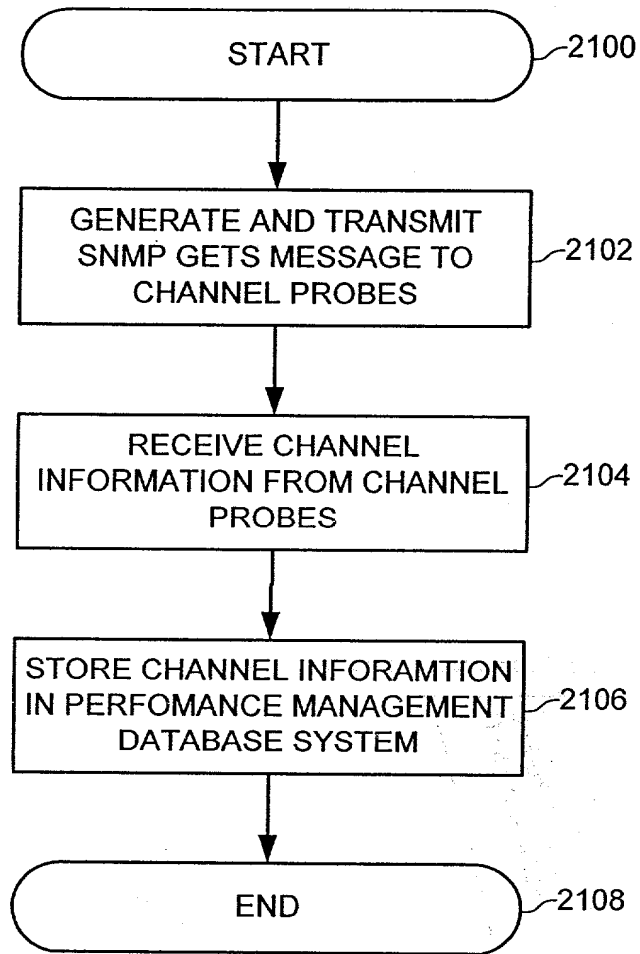


FIG. 21

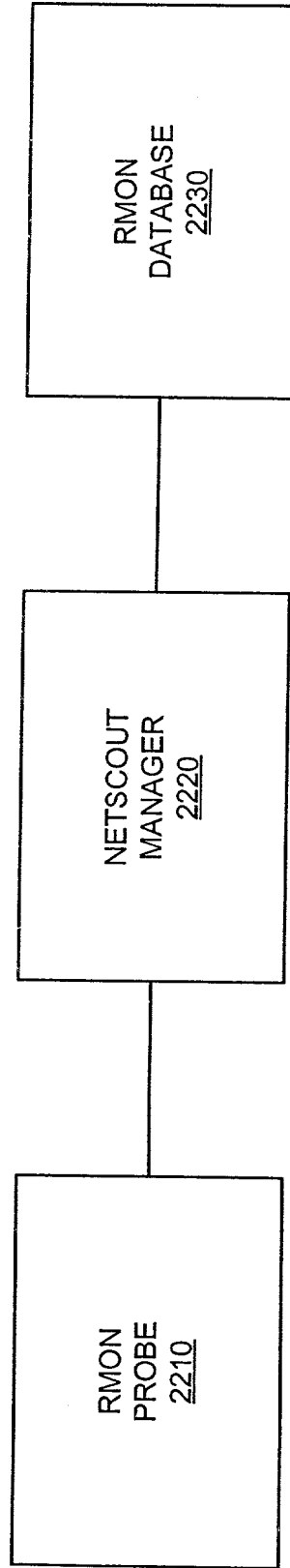


FIG. 22
PRIOR ART

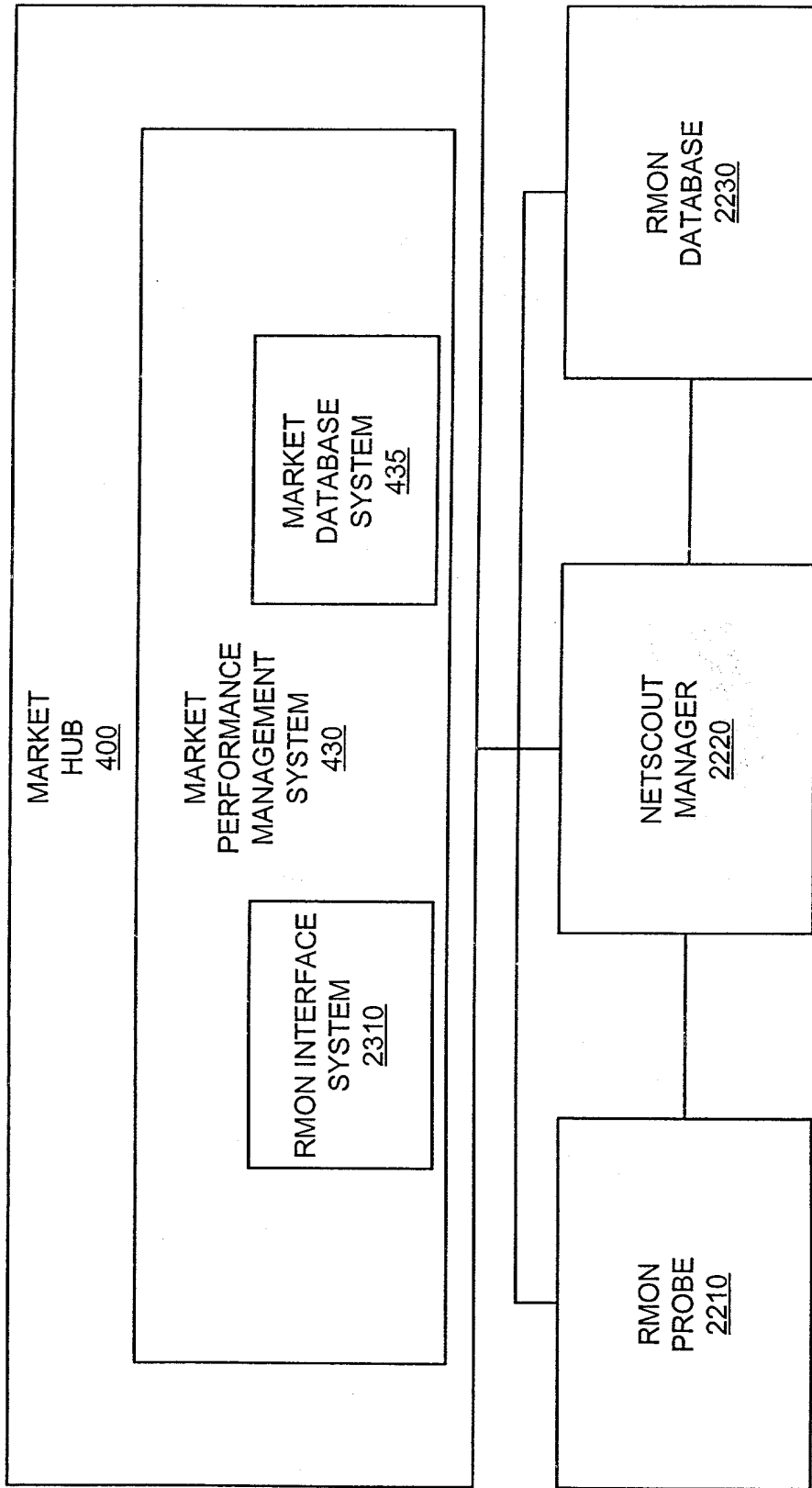


FIG. 23

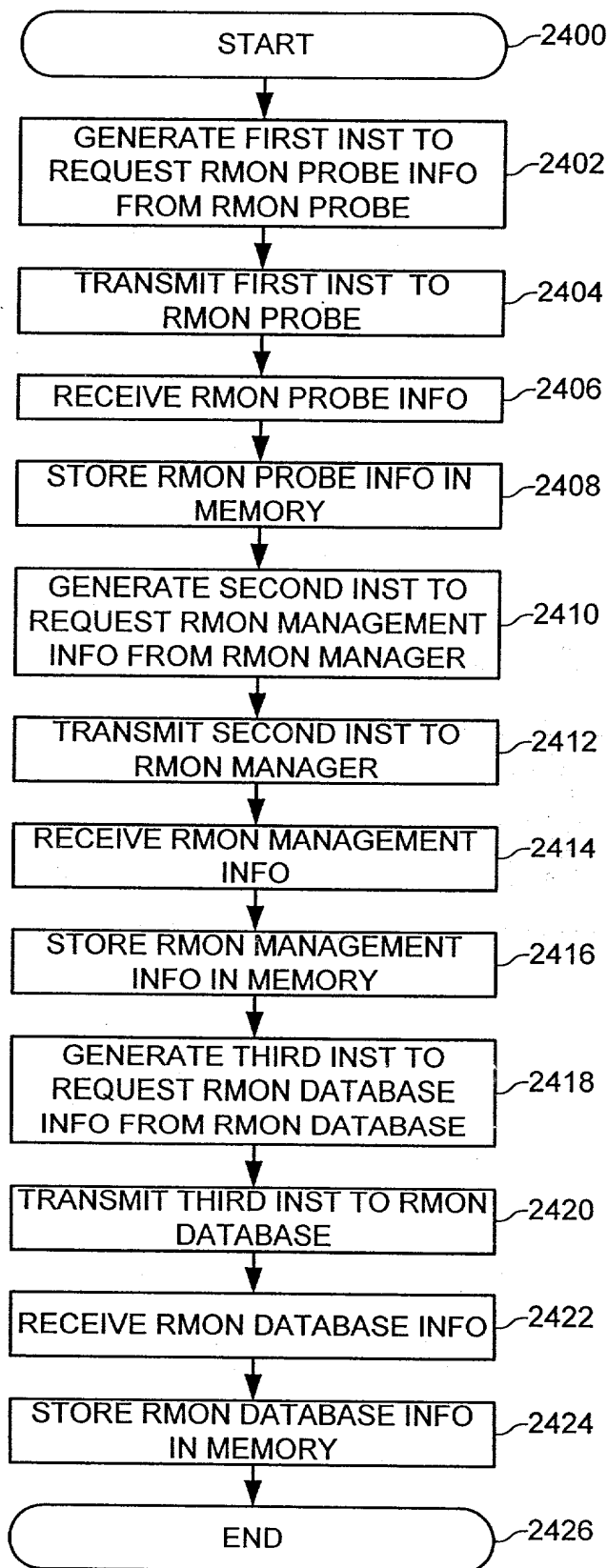


FIG. 24

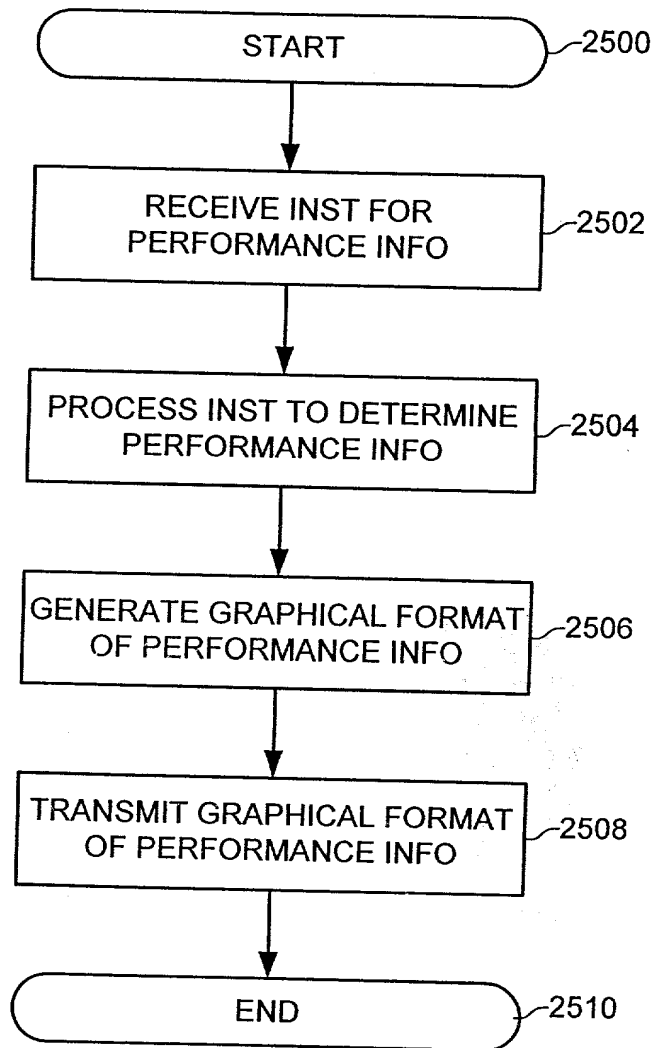


FIG. 25

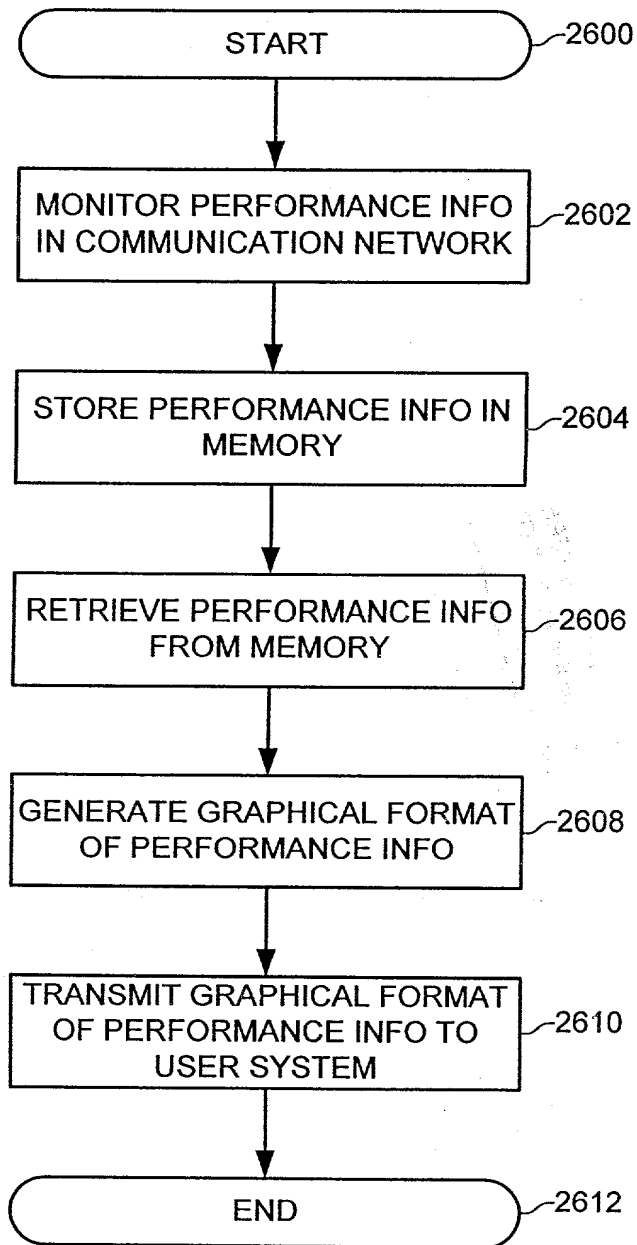


FIG. 26

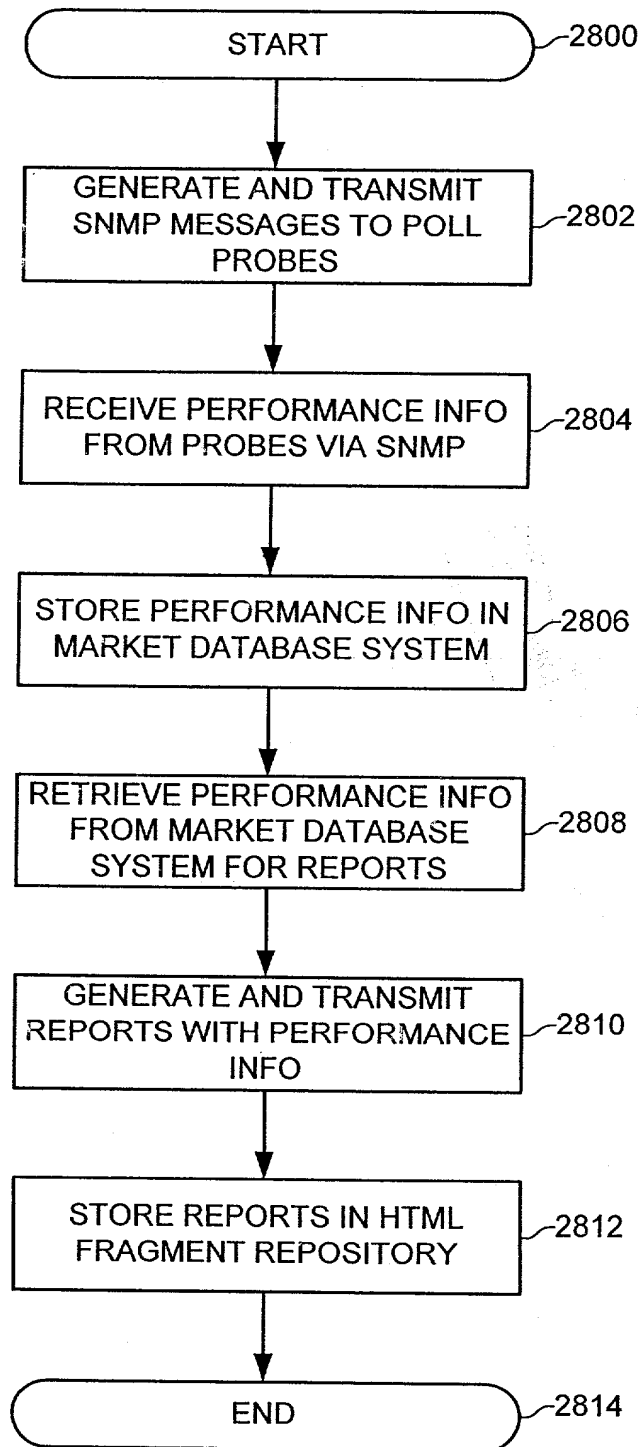


FIG. 28

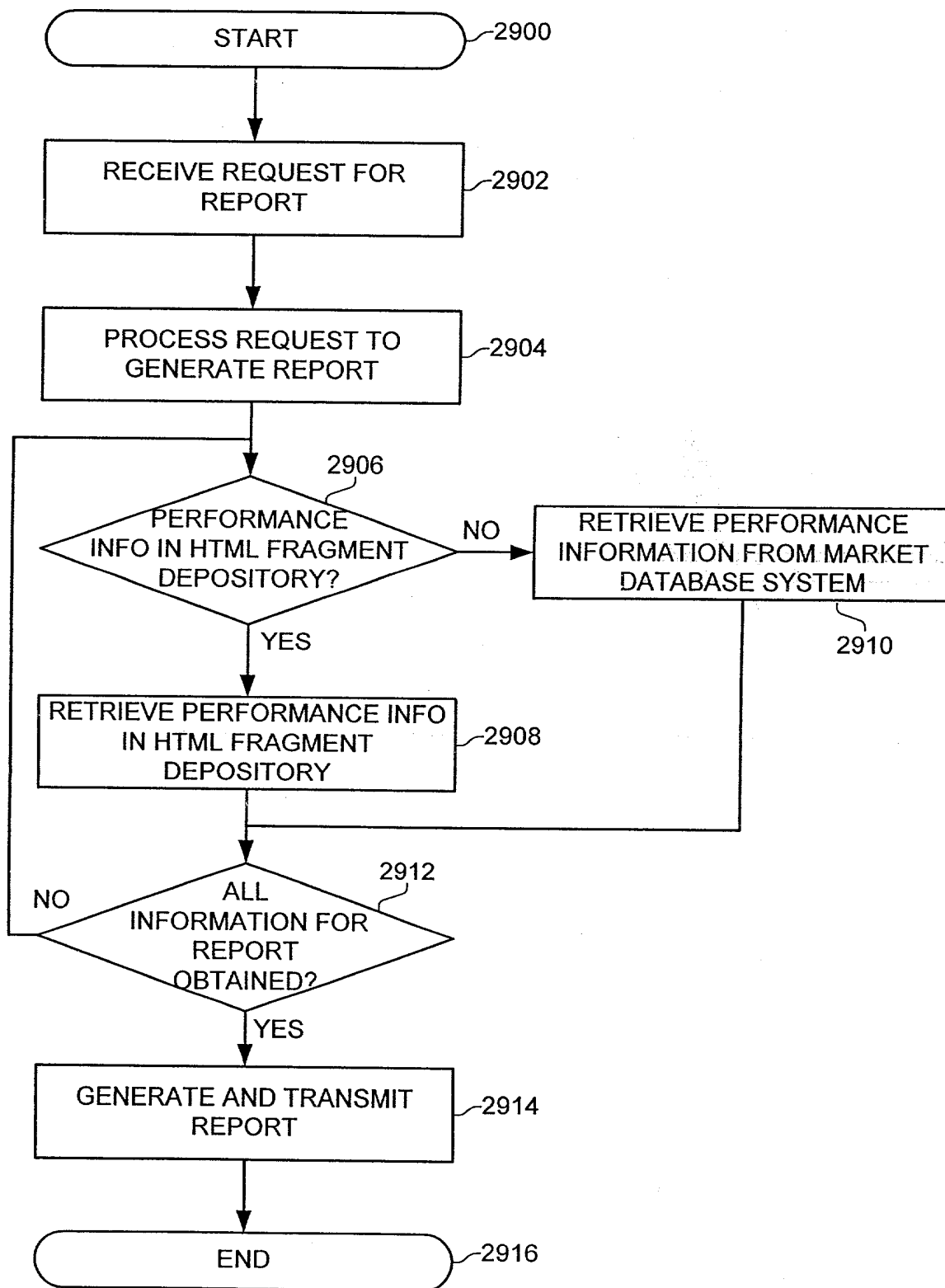


FIG. 29

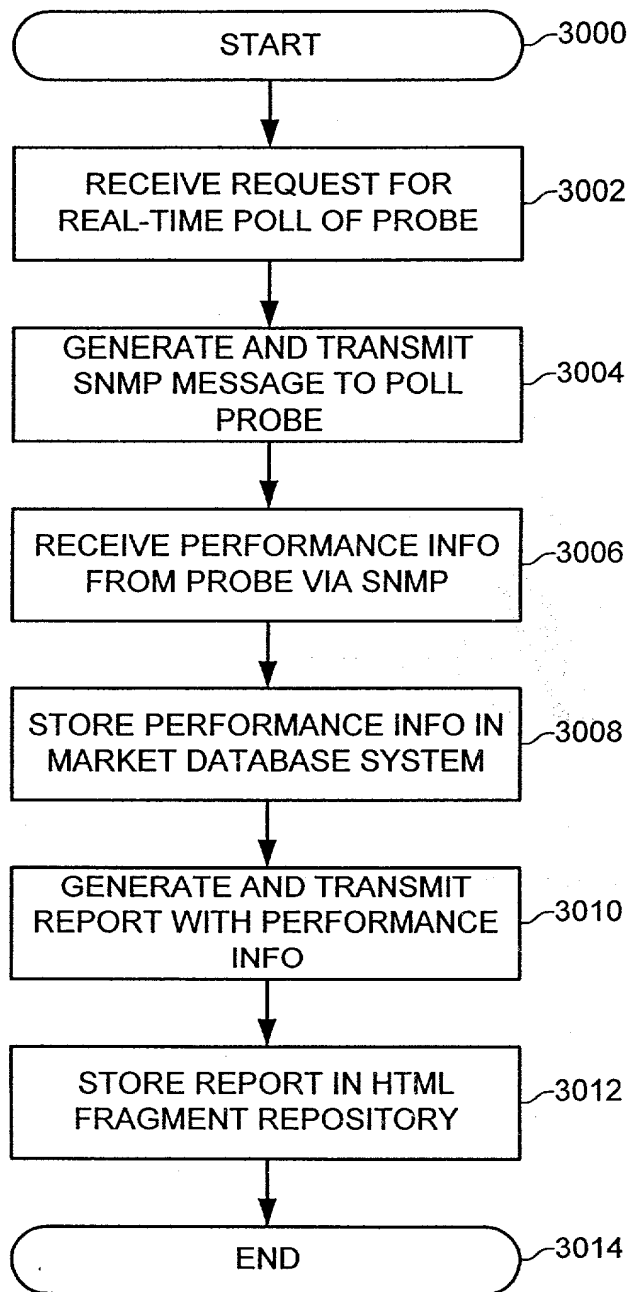


FIG. 30

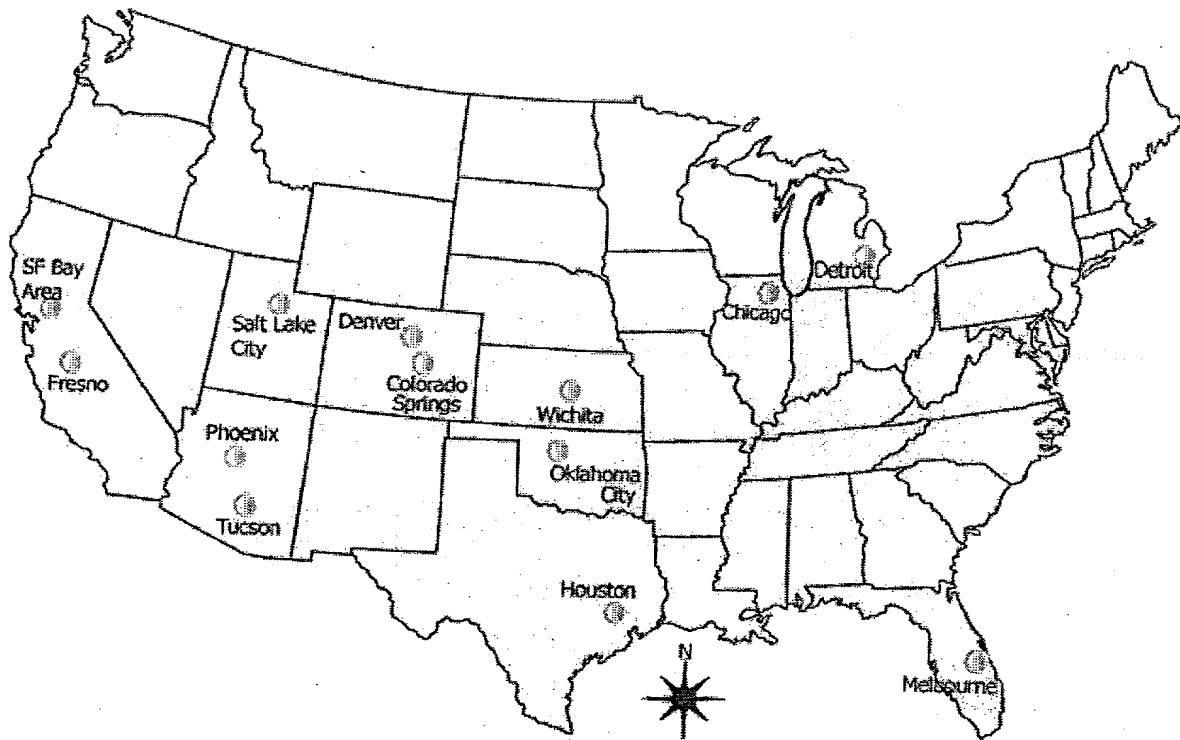


FIG. 31



WELCOME TO VERTEX! To navigate this site, links are located in the gray box below the thick red line. Inside the thick red line you will find a selection of categories to choose from. Click on one of these categories to display it's related links, then click on the link you want and you are there. One special note. The 'Markets' links will take you to the same report you are currently at, in the market you choose.

Questions?: Click on the button named 'HELP' in the upper right-hand corner.

Visibility into the network is a primary concern of the Vertex team. It is the job of the network management architecture to enable this visibility. Without it, the network cannot be effectively run: faults cannot be located and corrected, capacity planning cannot be done, and progressive problems cannot be found and stopped from reaching a critical stage until it is too late.

The architecture is divided up into three parts: collectors (also known as 'probes'), data warehouses, and reporting tools. Collectors include devices such as the NetScout RMON probe and two in-house engineered probes, the Hybrid Probe and the Sector Probe. Data warehouses consist of Oracle databases residing on Market and National Vertex Servers. These databases run on Sun Microsystems UNIX workstations that have RAID mass storage systems built in. The reporting tools are primarily the web-based tools hosted by the Market VERTEX Servers.

FIG. 32

User/Channel Distribution by Sector

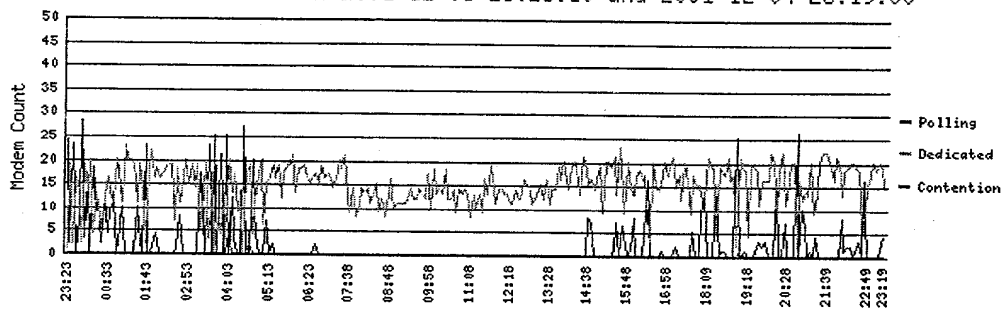
Load and Capacity for All Sectors.

Enter Query Date in YYYYMMDD format:

Sector sb-035

Click on the summary for detailed graphs.

Sector sb-035 between 2001-12-03 23:23:10 and 2001-12-04 23:19:00

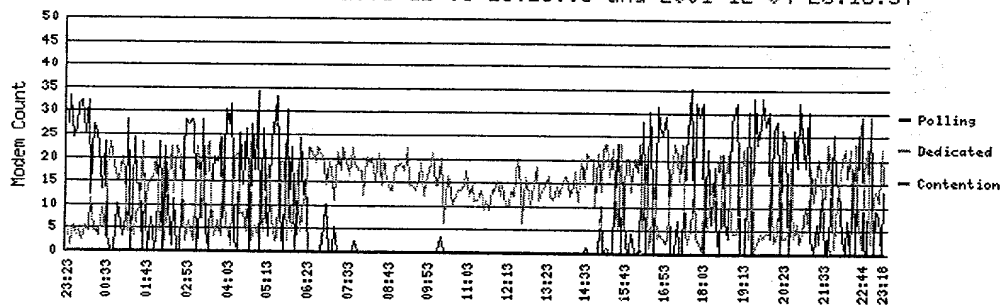


[\[FEC Summary\]](#) [\[FEC Channel\]](#) [\[SNR Summary\]](#) [\[Peak Load/Capacity: 52 %\]](#)

Sector sb-083

Click on the summary for detailed graphs.

Sector sb-083 between 2001-12-03 23:23:08 and 2001-12-04 23:18:57



[\[FEC Summary\]](#) [\[FEC Channel\]](#) [\[SNR Summary\]](#) [\[Peak Load/Capacity: 56 %\]](#)

Sector sb203-32

Click on the summary for detailed graphs.

FIG. 33

FEC Summary Graph for sb-035

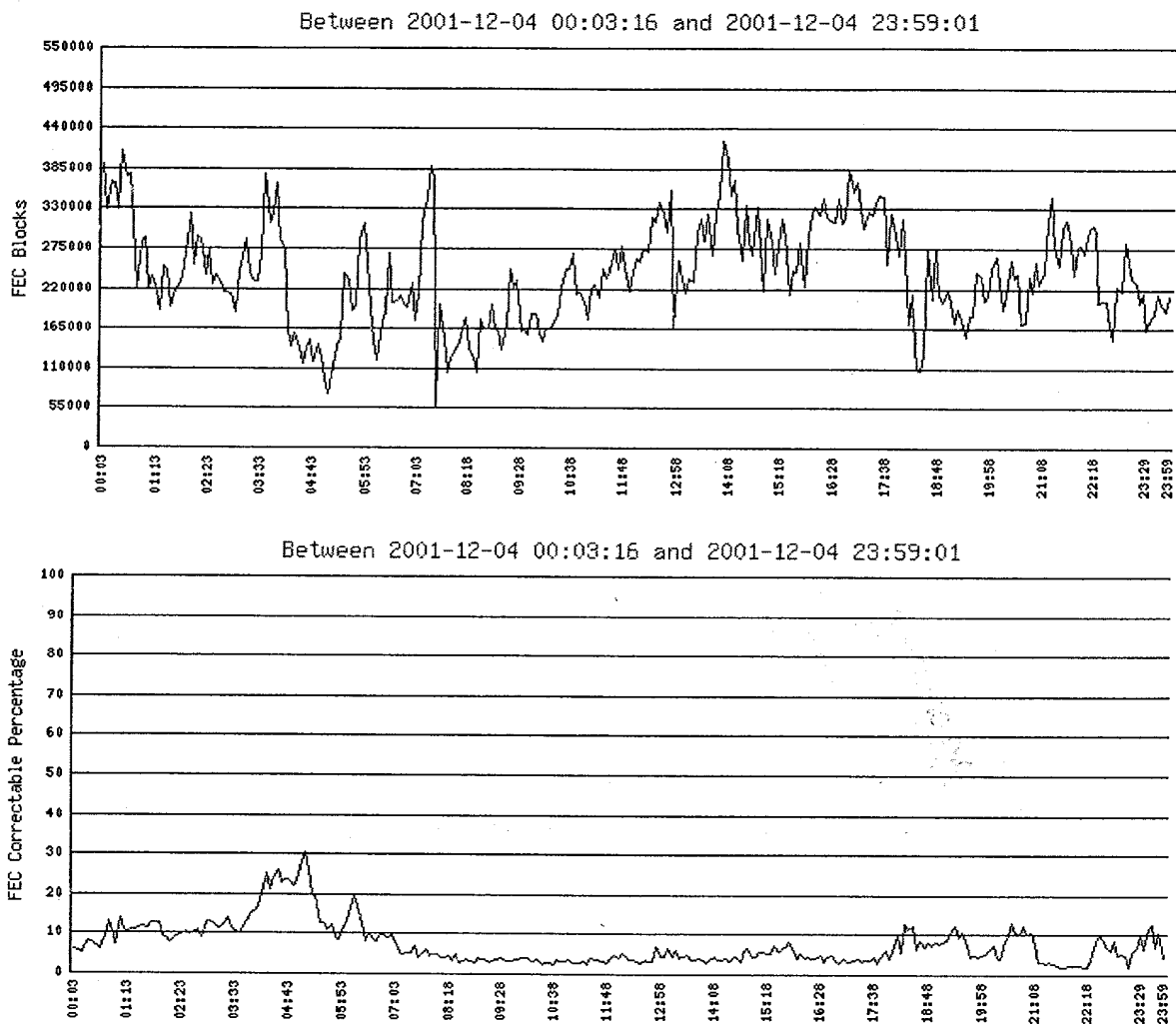


FIG. 34

Channel detail graph for sb203-32 channel 2

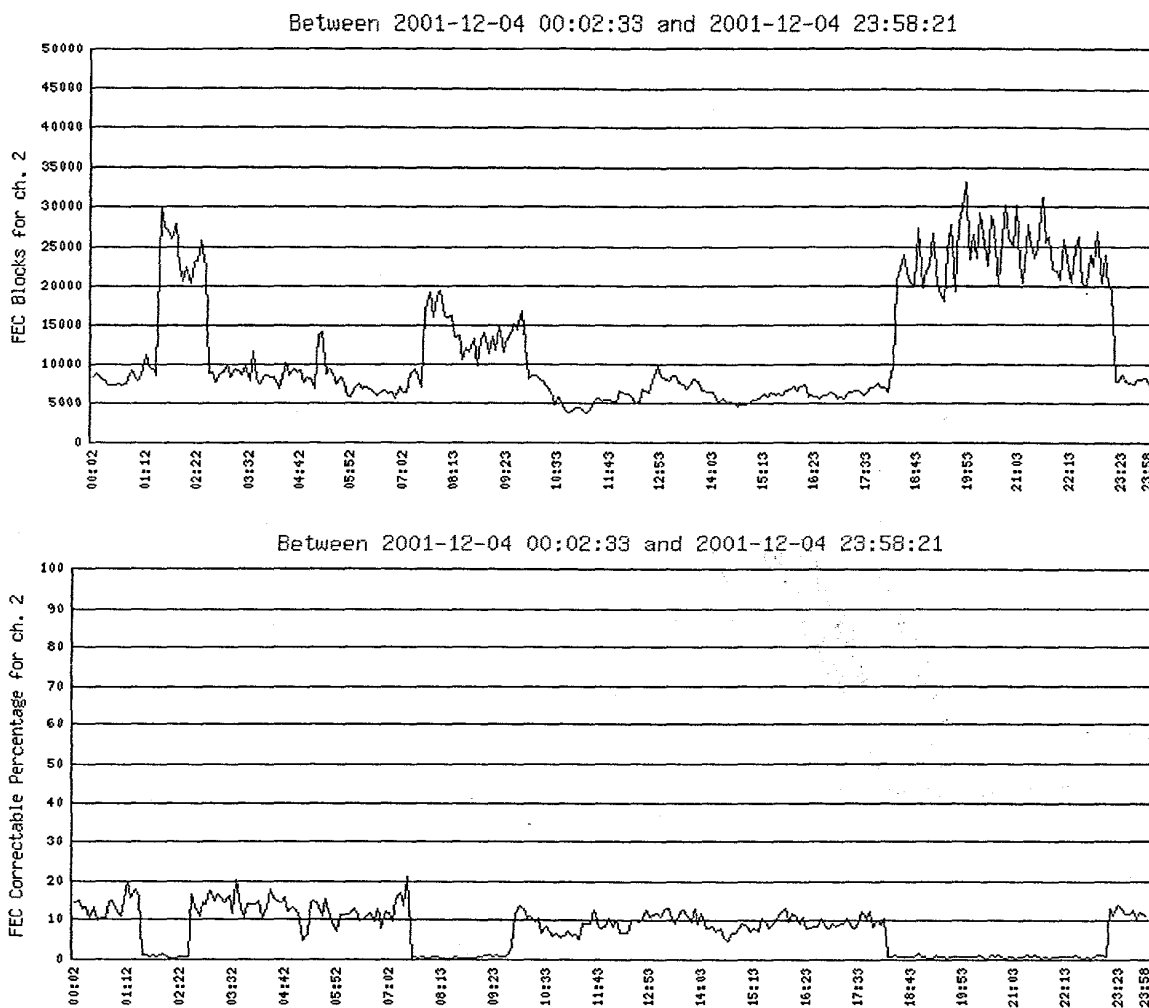


FIG. 35

Signal to Noise graph for sb203-32

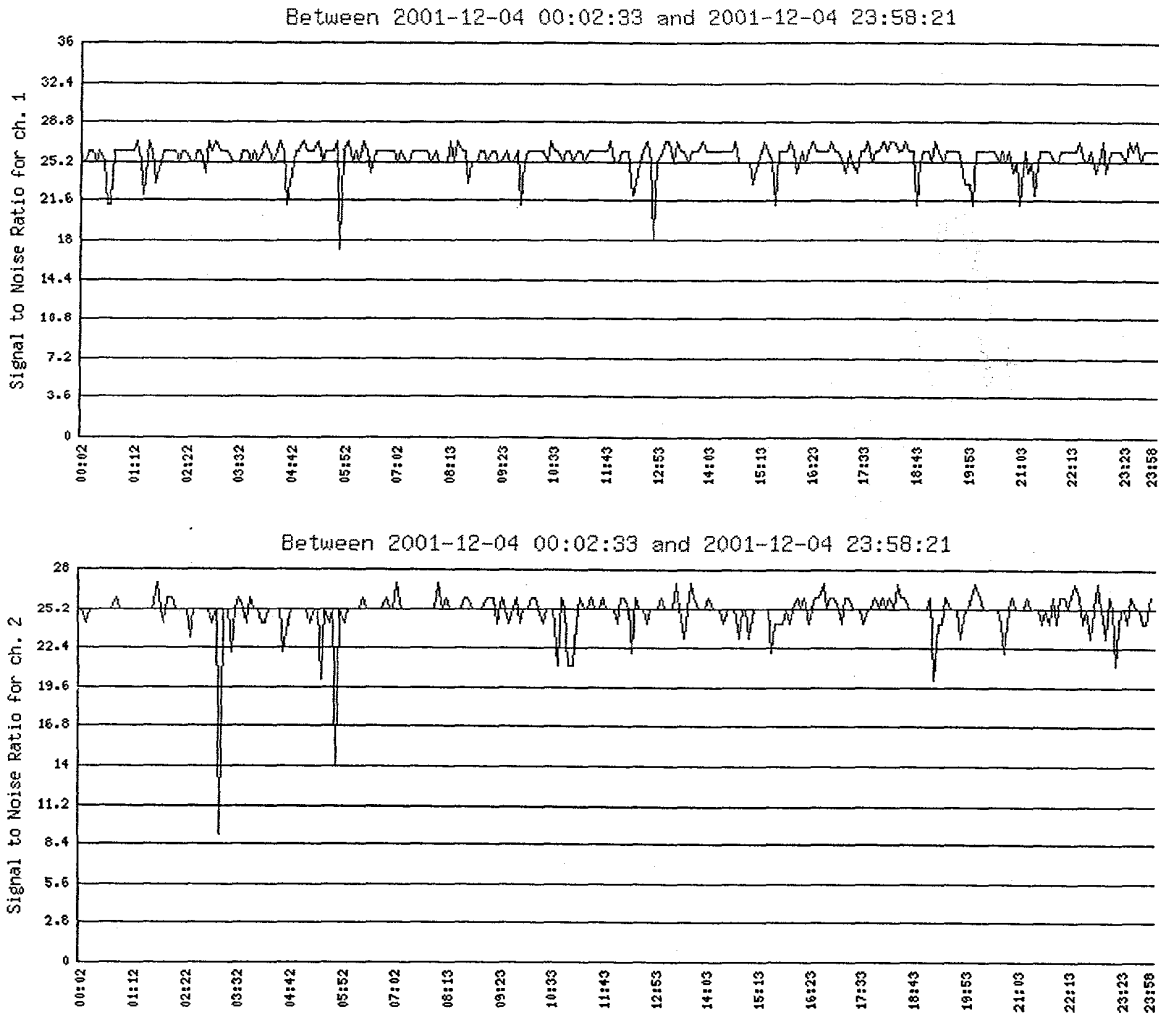


FIG. 36

Load and Capacity

Load: If the number of dedicated channels exceeds 50% of the total number of channels, Load = (poll + ded + con) * 1.1 else Load = [(ded * 8) + (poll)] * [1 + Con/(poll+ded)]. ded: Number of dedicated modems, poll: Number of polling modems, and con: Number of contention modems.
 Capacity: (Number of channels - 1) * 8.

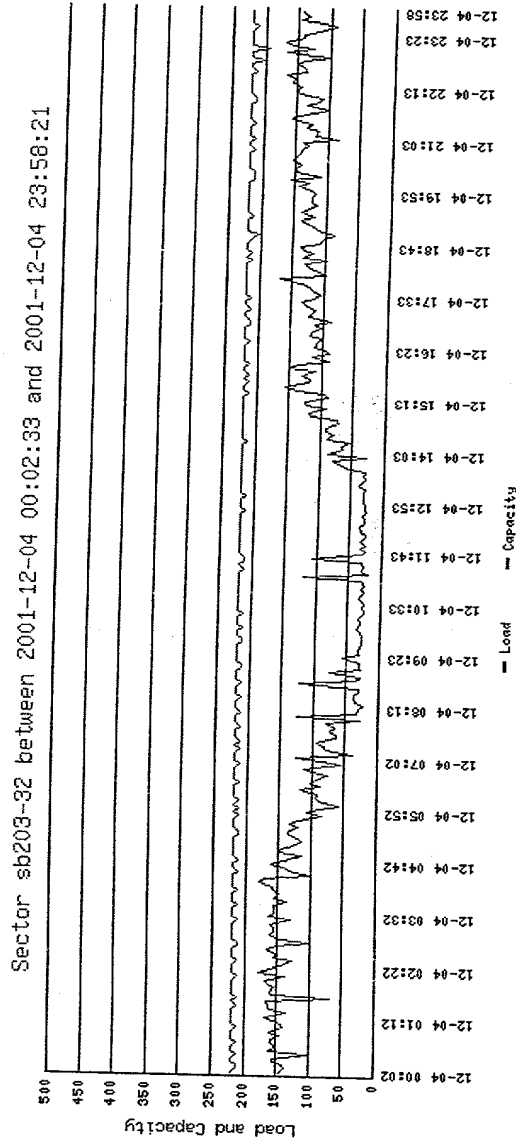


FIG. 37

HSMP Gateway	
Access Level	BWG Engineer
IP Address e.g, 24.221.13.83	<input type="text"/> <i>Note:</i> Enter a customer/WBR IP address -OR- a UUID
UUID e.g, 149219	<input type="text"/> <i>Note:</i> Enter the WBR's MAC address, per Merlin
Query Type	<p><input checked="" type="radio"/> Standard queries:</p> <div> <div>hybs</div> <div> <div>qpsk tstat</div> <div>qpsk stat</div> <div>qpsk gdump</div> <div>qams</div> <div>hostname</div> <div>hybs so0</div> <div>hybs so1</div> </div> </div> <p>(Hold down the 'CTRL' key to select multiple queries)</p> <p><input type="radio"/> Custom query: <input type="text"/></p> <p><i>Note:</i> Only administrators can perform custom queries and only supervisors/leads can send <i>ginit</i>, <i>rngpwr</i>, and <i>exit</i> commands.</p>
<input type="button" value="Submit Request(s)"/>	
<p>Warning: This could take up to 30 seconds per query; please be patient</p>	

FIG. 38

Hybrid Probe - Phoenix

Start date: 12-11-00 Start time: 00:00:00

End date: 12-11-00 End time: 21:34:07

Number of entries: 10

CSV Format ☐

Get Results

Start time: 12-11-00 00:00:00 GMT

End time: 12-11-00 21:34:07 GMT

Currently: 12-11-00 21:34:25 GMT

IP Address	Active - %	Ratio	Poll - Timer	Ded - Timer	Poll - Tx bytes	Ratio	Ded - Tx bytes	Ratio	Index	Ratio
Total (all)	N/A	N/A	0:0:0:0:0	0:0:0:0:0	N/A	N/A	N/A	N/A		N/A
Average (all)	N/A	N/A	0:0:0:0:1	0:0:0:0:1	N/A	N/A	N/A	N/A	1	N/A

FIG. 39

Top Talkers

Total Users = 476

Total number of upstream bytes for all users = 37959.79 MB

Total number of downstream bytes for all users = 78291.14 MB

Average number of upstream bytes per user = 79.75 MB

Average number of downstream bytes per user = 164.48 MB

Date Range Searched: From 2001-12-04 00:00:00 to 2001-12-04 23:59:59

CMID	Up MB	% of Total	Information	CMID	Down MB	% of Total	Information
10113995201	1396.48	3.68	Info Detail	10033145001	4495.26	5.74	Info Detail
10300017795	1252.04	3.30	Info Detail	10113995201	3860.84	4.93	Info Detail
10045700301	1185.84	3.12	Info Detail	10300015592	2941.91	3.76	Info Detail
10043134301	1074.78	2.83	Info Detail	10046161801	2854.52	3.65	Info Detail
10300024189	952.64	2.51	Info Detail	10300036933	2353.44	3.01	Info Detail
10045370901	945.70	2.49	Info Detail	10300026883	1907.78	2.44	Info Detail
10060649801	876.35	2.31	Info Detail	10300049340	1602.27	2.05	Info Detail
10300049099	861.39	2.27	Info Detail	10043134301	1551.04	1.98	Info Detail
10048528301	849.71	2.24	Info Detail	10026884901	1520.79	1.94	Info Detail
10300042276	835.36	2.20	Info Detail	10063273601	1520.67	1.94	Info Detail
10041614401	779.71	2.05	Info Detail	10113986301	1489.38	1.90	Info Detail
10080408901	746.92	1.97	Info Detail	10300033843	1435.02	1.83	Info Detail
10300014579	727.49	1.92	Info Detail	10045370901	1430.11	1.83	Info Detail
10300039579	702.54	1.85	Info Detail	10063207801	1381.60	1.76	Info Detail
10044769601	660.30	1.74	Info Detail	10300042788	1323.12	1.69	Info Detail
10063484801	654.68	1.72	Info Detail	10045140201	1258.60	1.61	Info Detail
10300067076	635.97	1.68	Info Detail	10044181901	1210.90	1.55	Info Detail
10043370701	621.19	1.64	Info Detail	10113953301	1197.58	1.53	Info Detail
10300080498	604.89	1.59	Info Detail	10047055801	1122.13	1.43	Info Detail
10300013790	569.02	1.50	Info Detail	10040944301	1094.73	1.40	Info Detail

FIG. 40

Detail Informaiton for CMID 10000002309

Breakdown By Protocol

Protocol	Upstream Bytes	% of Total	Downstream Bytes	% of Total
HTTPS	437990	0	3649130	0
IP	1077630687	99	1089385948	99
Totals	1078068677		1093035078	

Breakdown By IP Address

IP Address	Upstream Bytes	% of Total	Downstream Bytes	% of Total
24.221.206.66	1077630687	99	1089385948	99
24.221.206.71	437990	0	3649130	0
Totals	1078068677		1093035078	

Breakdown of Protocols for IP Address 24.221.206.66

Protocol	Upstream Bytes	% of Total	Downstream Bytes	% of Total
IP	1077630687	100	1089385948	100
Totals	1077630687		1089385948	

FIG. 41

Statistics for Market ID 00000010, Market name = Phoenix (new)

Bad cmid's encountered = 0

Market ID	Date	HR	# of Subscribers	Mb Per Hour	Avg Per Subscriber	Avg MBPS	Peak # of MBPS
00000010	2000-12-12	00	000003	000000054.53	001817.00	000000.01	000000026.01
00000010	2000-12-12	01	000003	000000158.73	005291.00	000000.04	000000118.64
00000010	2000-12-12	02	000002	000000187.85	009392.00	000000.05	000000102.37
00000010	2000-12-12	08	000001	000000055.31	005531.00	000000.01	000000055.31
00000010	2000-12-12	10	000004	000000140.21	003505.00	000000.03	000000084.61
00000010	2000-12-12	11	000001	000000008.07	000807.00	000000.00	000000008.07
00000010	2000-12-12	12	000004	000000024.41	000610.00	000000.00	000000013.55
00000010	2000-12-12	13	000001	000000002.41	000241.00	000000.00	000000002.41
00000010	2000-12-12	15	000001	000000008.83	000883.00	000000.00	000000008.83
00000010	2000-12-12	17	000001	000000001.28	000128.00	000000.00	000000001.28
00000010	2000-12-12	19	000001	000000025.82	002582.00	000000.00	000000025.82
00000010	2000-12-12	20	000001	000000024.97	002497.00	000000.00	000000024.97
00000010	2000-12-12	21	000001	000000023.37	002337.00	000000.00	000000023.37

Statistics for udfg id 526, udfg name = south mtn 101-32/36

Total subscribers in SIF: 110

Udfg ID	Date	HR	Active Subscribers	MegaBits Per Hour	Avg Per Subscriber Per Second	Peak # of MBPS
526	2000-12-11	00	3	34.30	19.10	27.21
526	2000-12-11	01	5	541.81	180.181	388.12
526	2000-12-11	02	2	128.5	10.85	73.6
526	2000-12-11	03	5	761.39	253.239	731.53
526	2000-12-11	04	2	6.14	5.14	5.75
526	2000-12-11	05	5	442.1	14.221	403.91
526	2000-12-11	06	4	266.43	111.3	159.45
526	2000-12-11	07	2	2.99	2.59	1.94
526	2000-12-11	08	2	486.33	405.33	363.5
526	2000-12-11	09	4	312.11	130.11	221.18
526	2000-12-11	10	3	1111.96	617.136	797.57
526	2000-12-11	11	3	49.74	27.114	27.77
526	2000-12-11	12	4	50.63	21.23	41.30
526	2000-12-11	13	3	281.76	156.96	204.44
526	2000-12-11	14	6	598.4	16.224	319.80
526	2000-12-11	15	3	778.66	432.106	525.49
526	2000-12-11	16	3	12.77	7.17	11.60
526	2000-12-11	17	2	27.20	22.80	26.46
526	2000-12-11	18	5	14.80	4.280	6.12
526	2000-12-11	19	1	1.90	3.10	1.90
526	2000-12-11	20	5	44.86	14.286	35.99

FIG. 42

Detail for IP nnn nnn nnn from to 2000-12-12 23:59:59

This is a protocol breakdown for traffic from this IP address. This includes all protocol types, including all TCP and UDP protocols. Two special protocols, TCP~ and UDP~, correspond to "unknown TCP protocol" and "unknown UDP protocol". This means that we don't really know what kind of traffic it is at this point.

Protocol	Downstream KBytes	Upstream KBytes
----------	-------------------	-----------------

Totals: Protocol Summary - 2000-12-12 00:00:00 to 2000-12-12 23:59:59

Up: Kbytes This is a list of the most popular protocols on our network for the chosen date range. Measurements are in Megabytes and the da
Down: Kbytes range is inclusive. Again, TCP~ and UDP~ represent "other" TCP and UDP apps which have not yet been identified.

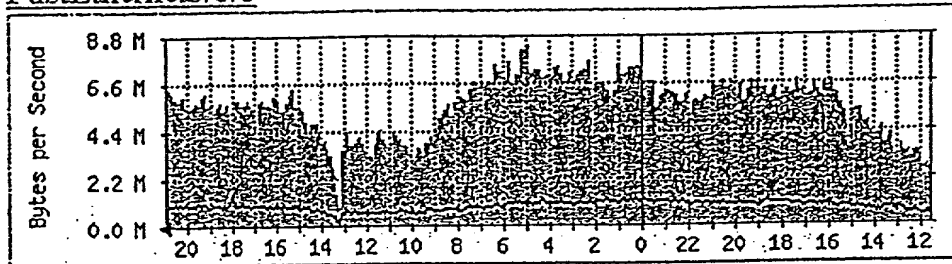
Protocol Name	Megabytes Transferred
NNTP	60997.67
TCP~	20632.16
NAPSTER	10798.85
FTP-DATA	8756.72
HTTP	6938.55
UDP~	3909.48
HTTPS	1215.48
POP3	571.60
AOL	183.04
FTP-CTRL	12.31
REALAUD	10.20
TELNET	8.48
SOCKET	6.92
SQLNET_N	4.31
SUNRPC_T	0.10
COMPUSRV	0.04

FIG. 43

Router Traffic Analysis

Daily Graph (5 Minute Average)

FastEthernet5/0/0

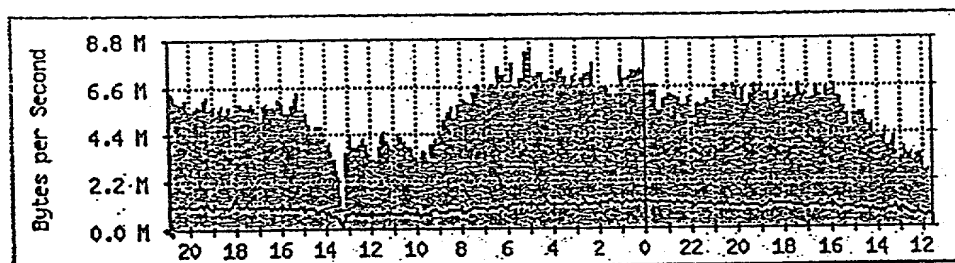


Traffic Analysis for FastEthernet5/0/0 edge01.phoenix.speedchoice.com

System: edge01.phoenix.speedchoice.com in
Maintainer:
Description: FastEthernet5/0/0
ifType: ethernetCsmacd (6)
ifName: Fa5/0/0
Max Speed: 12.5 MBytes/s
Ip: 207.240.93.202 (edge01)

The statistics were last updated Friday, 15 December 2000 at 21:00,
at which time 'edge01.phoenix.speedchoice.com' had been up for 84 days, 10:51:32.

'Daily' Graph (5 Minute Average)

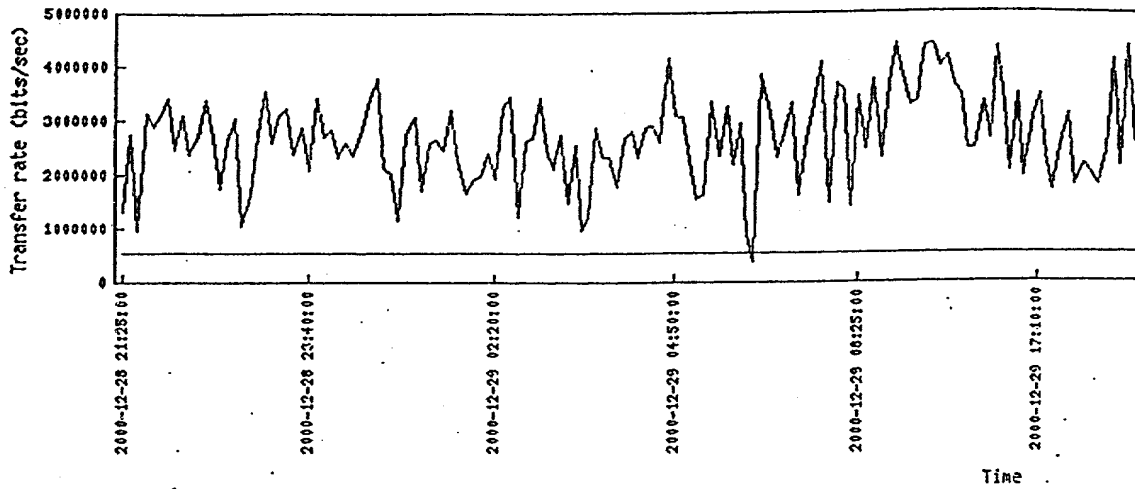


Max In:8409.8 kB/s (67.3%) Average In:5645.1 kB/s (45.2%) Current In:6166.0 kB/s (49.3%)
Max Out:1446.9 kB/s (11.6%) Average Out: 944.8 kB/s (7.6%) Current Out: 1017.5 kB/s (8.1%)

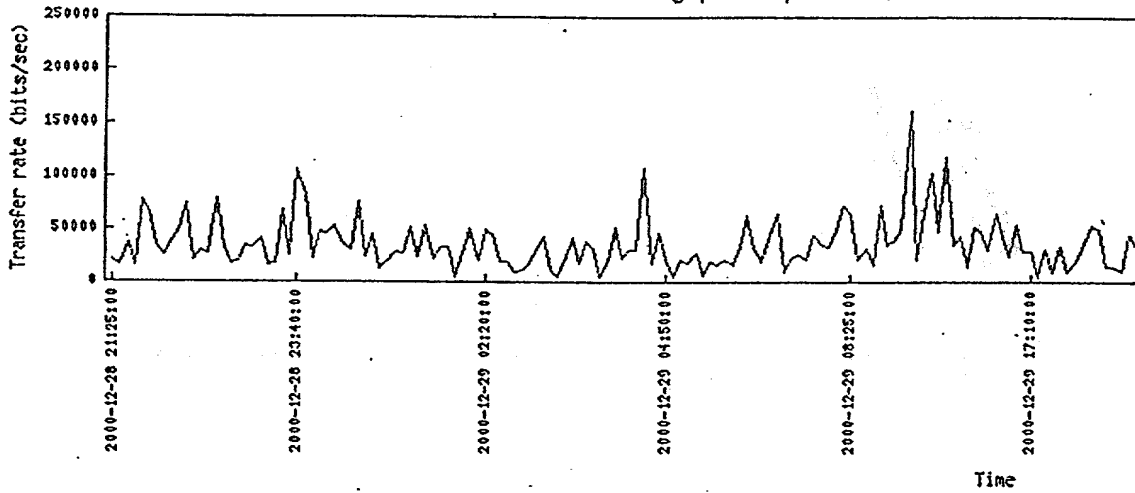
FIG. 44

Sector sm102-32

Data Throughput (downstream)



Data Throughput (upstream)



Web Site Throughput (downstream)

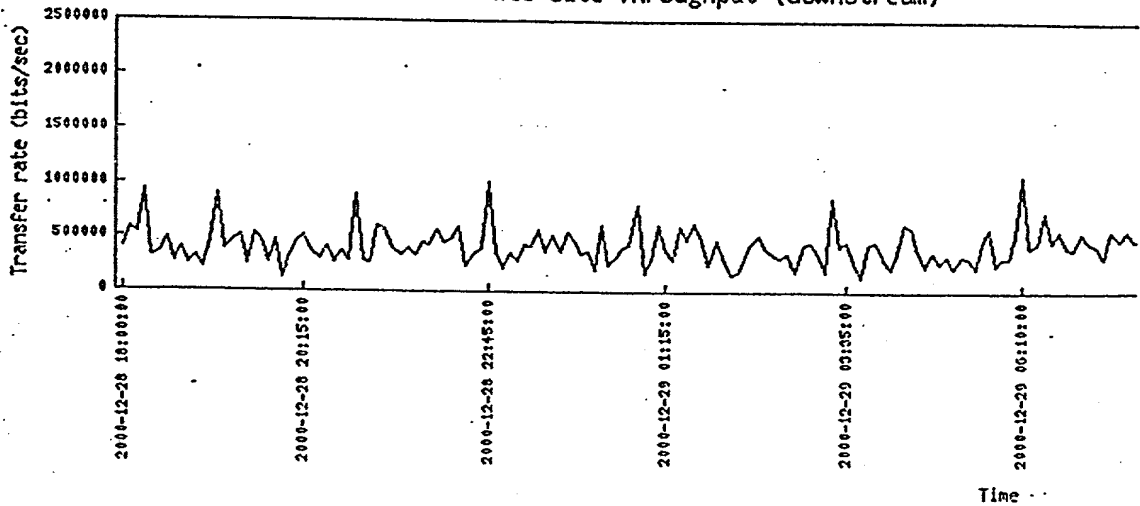


FIG. 45

2000-12-28 18:00:00
2000-12-28 20:15:00
2000-12-28 22:45:00
2000-12-29 01:15:00
2000-12-29 03:05:00
2000-12-29 06:10:00

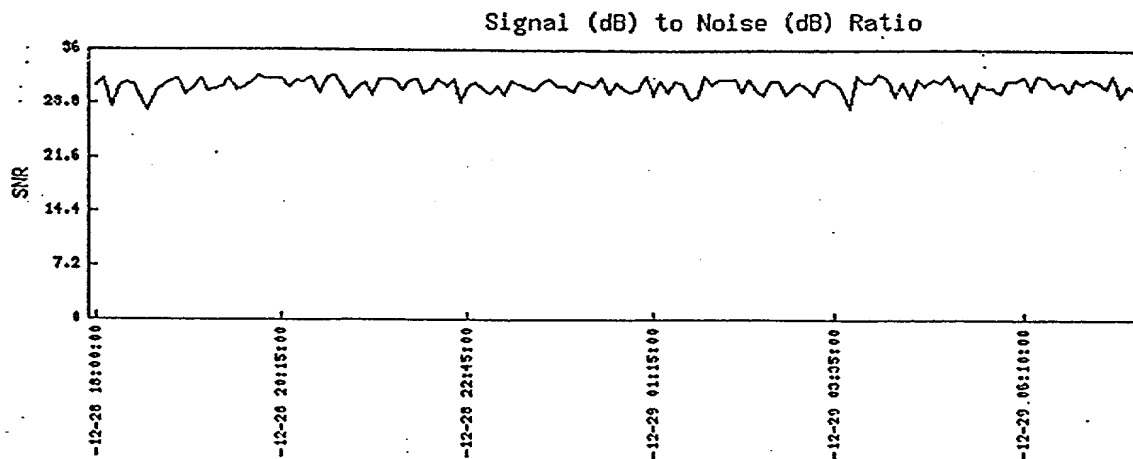
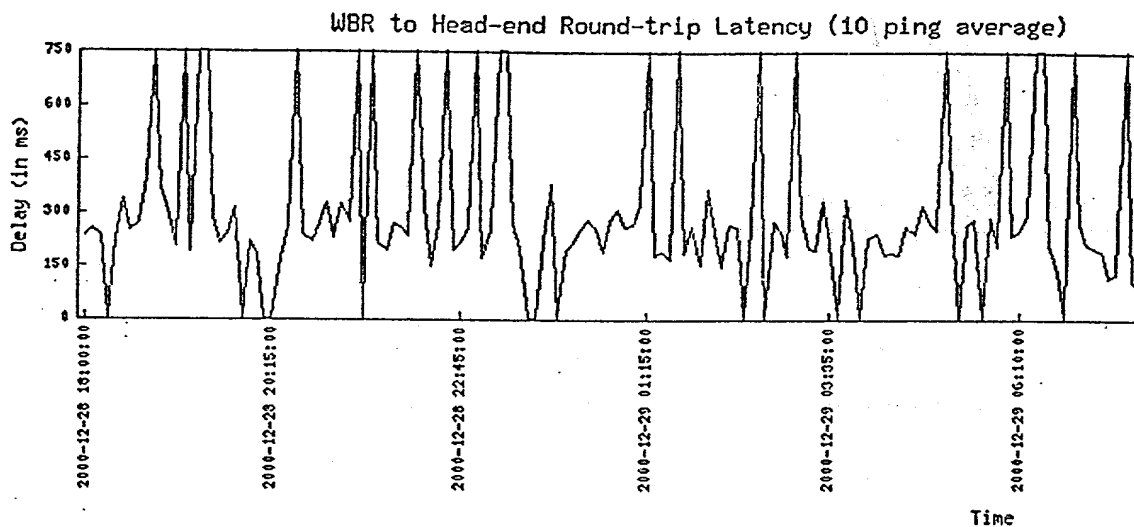
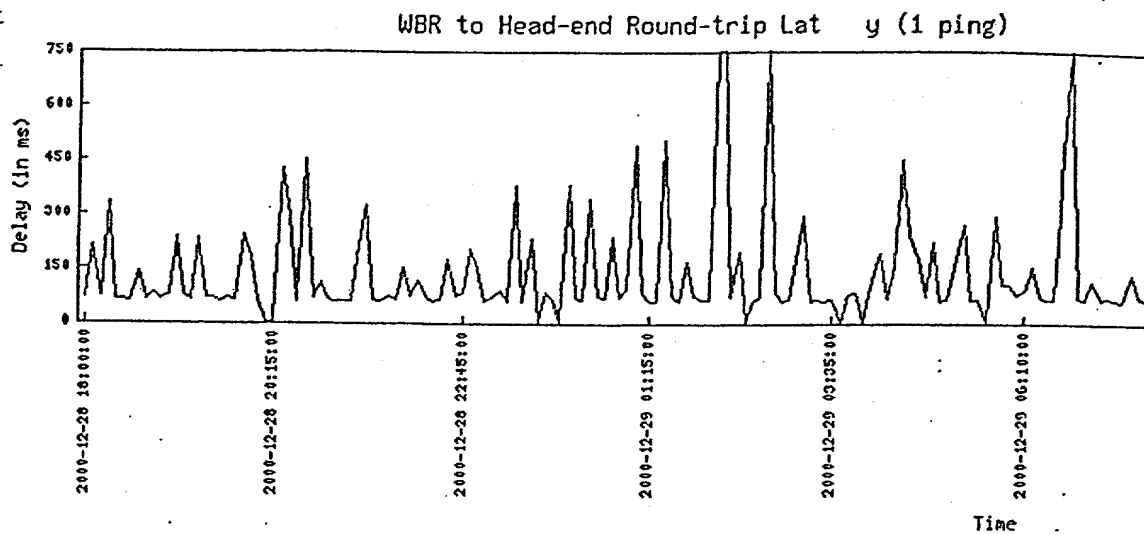


FIG. 46

Peak Time: 2000-12-28 12:25:00 CST

Peak Active Modems	Sampled Modems	Activity Ratio
905	7115	12.72%

Modem Counts		
Contention	Polling	Dedicated
0	847	58

Off Peak Time: 2000-12-28 06:00:00 CST

Off Peak Active Modems	Sampled Modems	Activity Ratio
152	7115	2.14%

Modem Counts		
Contention	Polling	Dedicated
0	98	54

Individual Peak Modem Counts		
Contention 2000-12-28 12:55:00 CST	Polling 2000-12-28 12:25:00 CST	Dedicated 2000-12-28 05:45:00 CST
10	847	88

Avg. Time Spent Per User		
In Contention	In Polling	In Dedicated
0.03 secs	0.71 secs	1.48 secs

FTP Rates At Off Peak 2000-12-28 06:00:00 CST		FTP Rates At Peak 2000-12-28 12:25:00 CST	
Downstream 3.54 Mbps	Upstream 85.83 Kbps	Downstream 2.21 Mbps	Upstream 32.02 Kbps

FIG. 47a

Peak FTP Rate Downstream
2000-12-28 07:20:00
6.03 Mbps

Peak FTP Rate Upstream
2000-12-28 07:20:00
217.87 Kbps

2000-12-28 00:00:00 CST thru 2000-12-28 23:59:59 CST

Average FTP Rate Midnight-6pm (off peak)		Average FTP Rate 6pm-Midnight (peak)	
Downstream	Upstream	Downstream	Upstream
2.69 Mbps	51.31 Kbps	2.01 Mbps	38.27 Kbps

2000-12-28 00:00:00 CST thru 2000-12-28 23:59:59 CST

Average HTTP Rate Midnight-6pm (off peak)	Average HTTP Rate 6pm-Midnight (peak)
470.34 Kbps	384.46 Kbps

FEC Corrections	FEC Uncorrectables
32.55 : 1000	1.53 %

Available
Channels

230

Max Functioning
Channels

230

Min Functioning
Channels

68

Avg Functioning
Channels

226.44

Max Non-Functioning
Channels

162

Min Non-Functioning
Channels

0

Avg Non-Functioning
Channels

3.56

Signal to Noise
Ratio

24.93 : 1

Requested to Scheduled
Modem Calibration Ratio

0.65 : 1

Downstream to Upstream
Bitrate Ratio
(All MEASUREMENTS ARE PER USER)

02:00:00 - 02:15:00 CST	10:00:00 - 10:15:00 CST	14:00:00 - 14:15:00 CST	22:00:00 - 22:15:00 CST
12-28 4.01 : 1	4.46 : 1	10.68 : 1	4.56 : 1

FIG. 47b